

FIG. 1

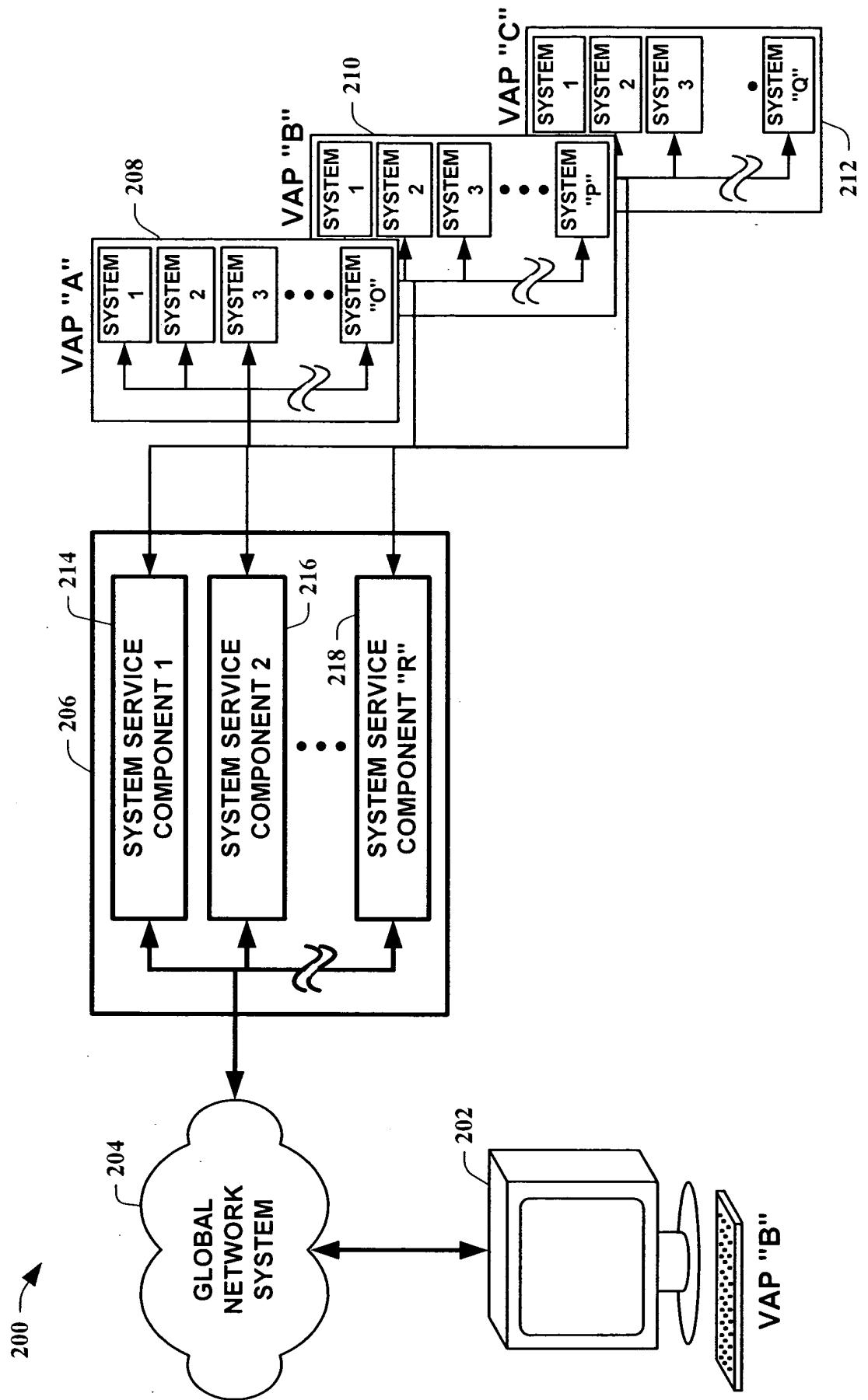
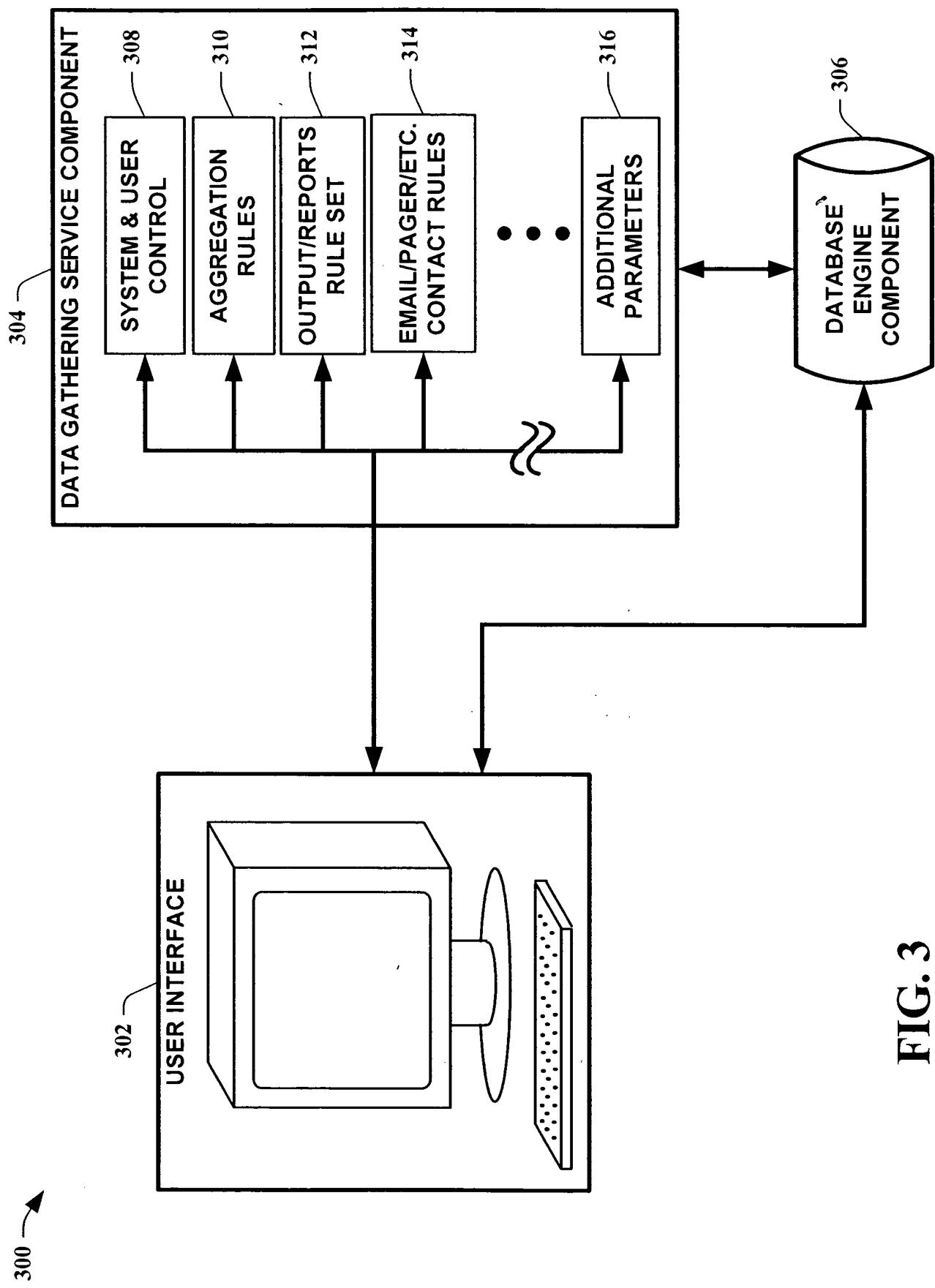


FIG. 2



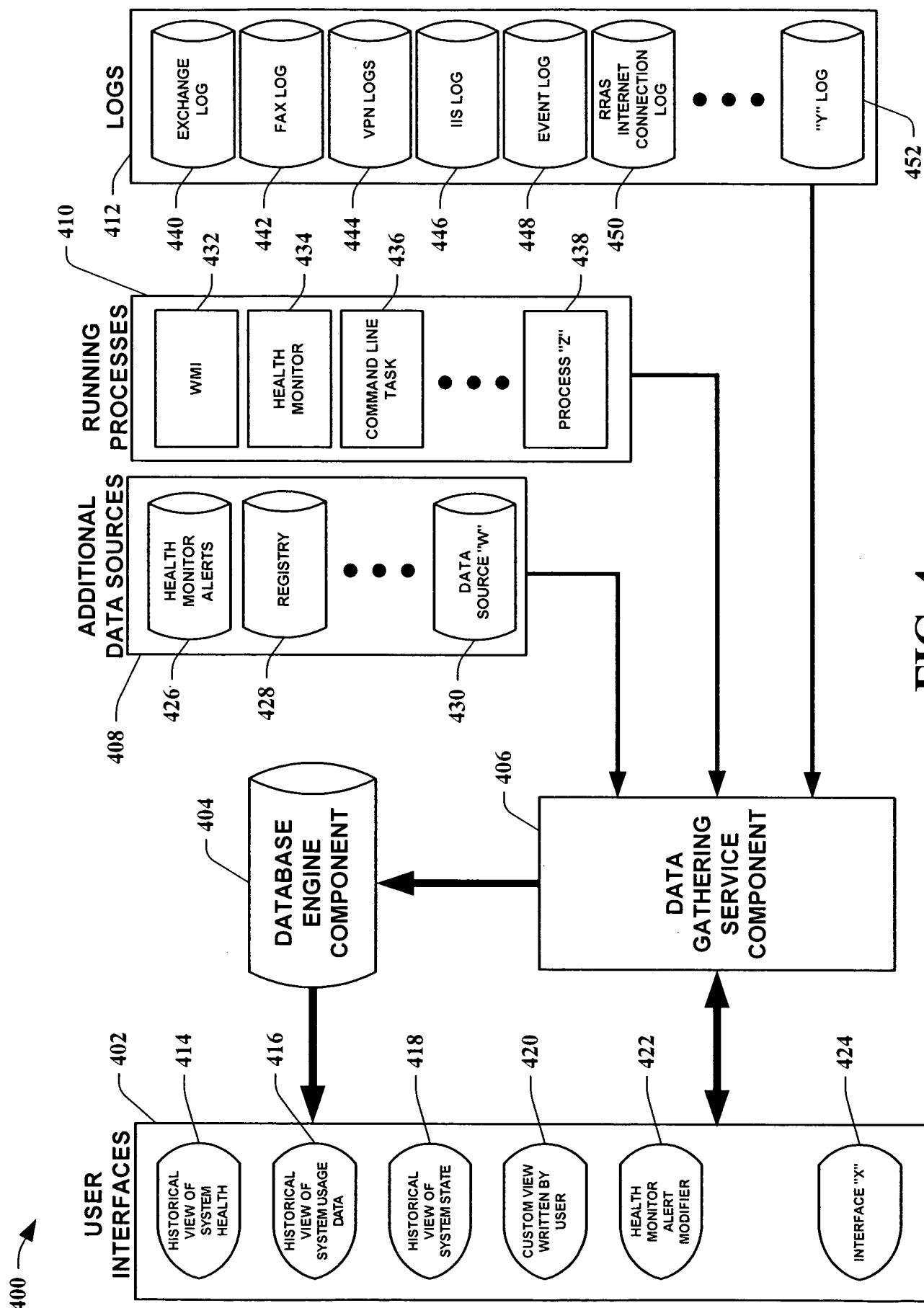


FIG. 4

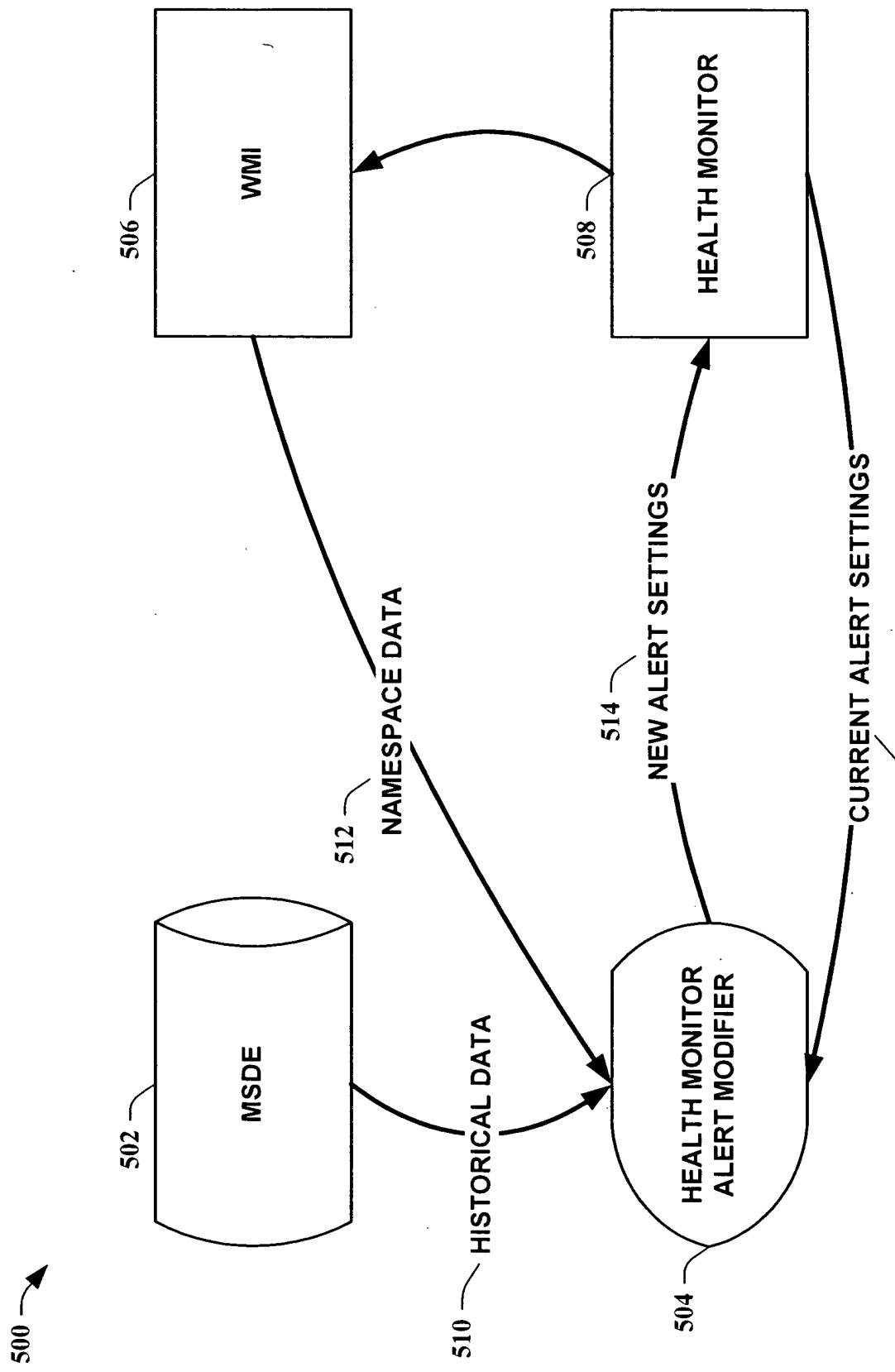


FIG. 5

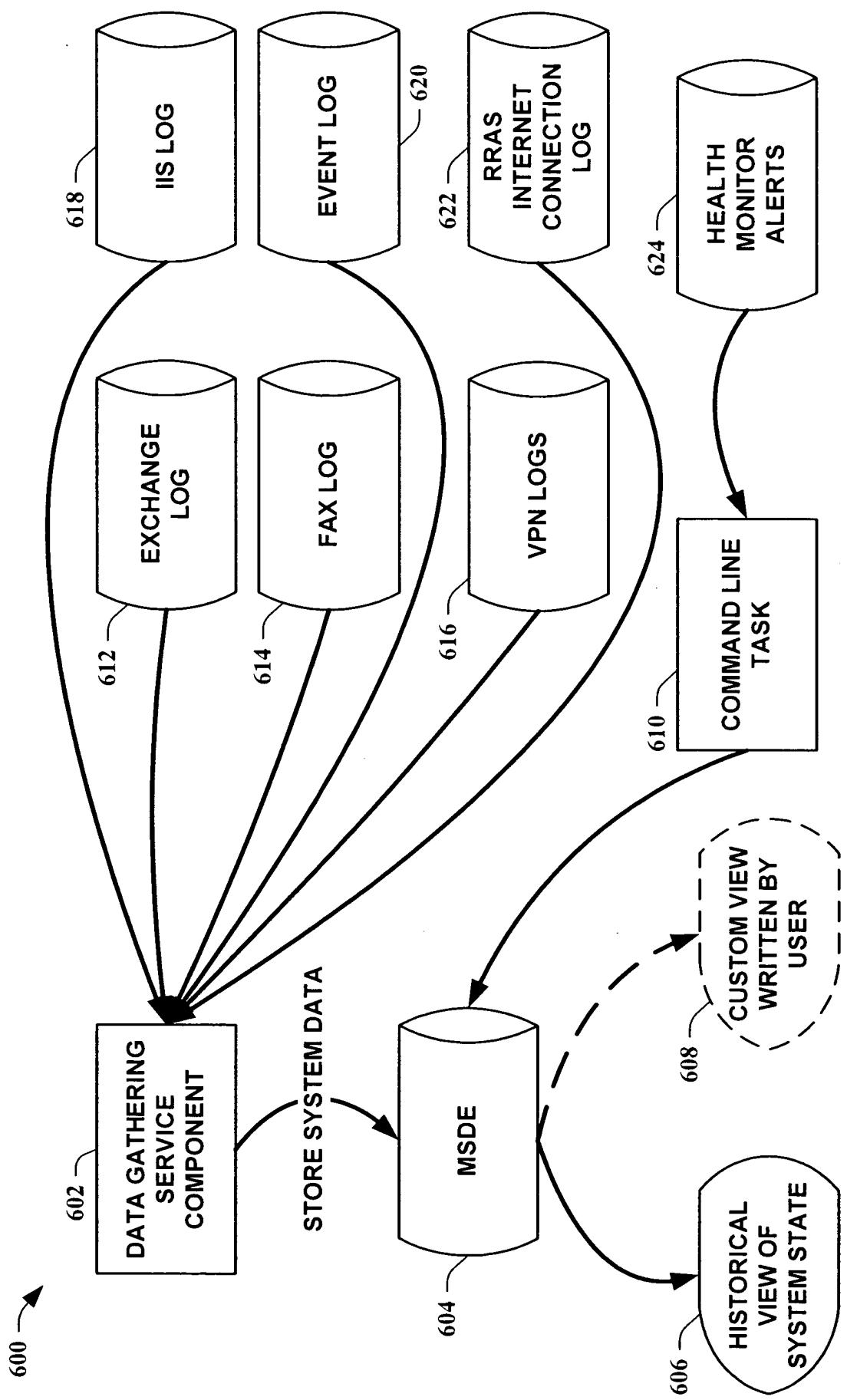


FIG. 6

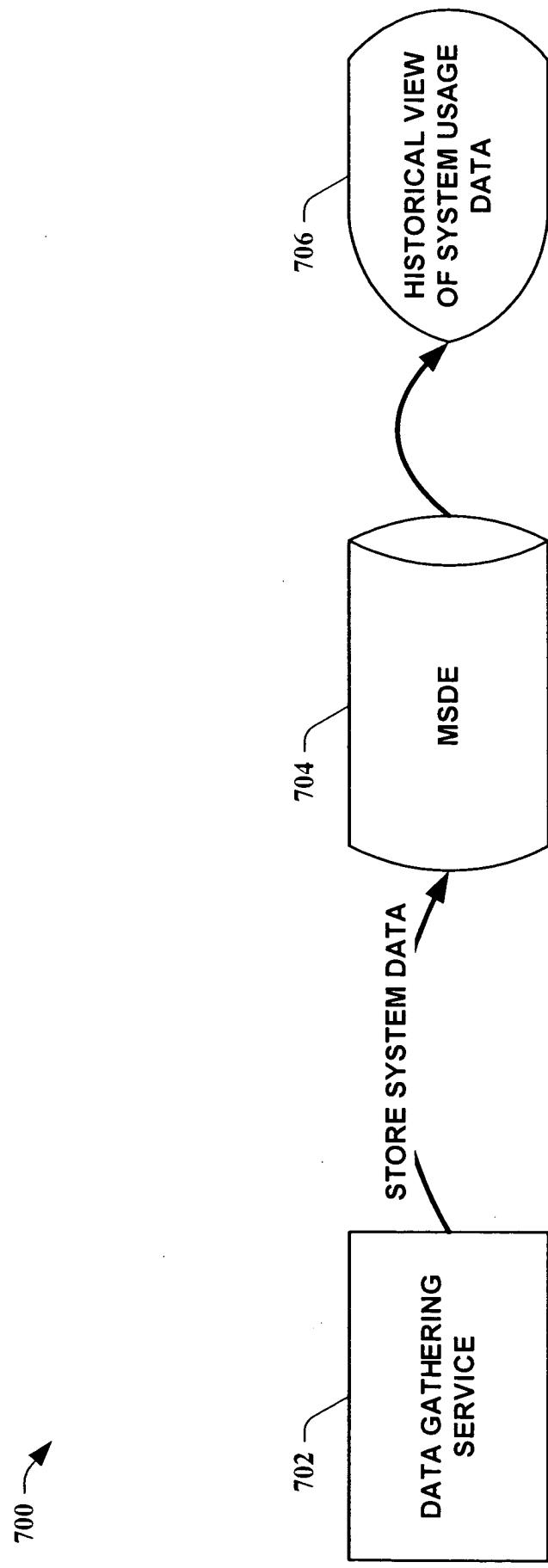


FIG. 7

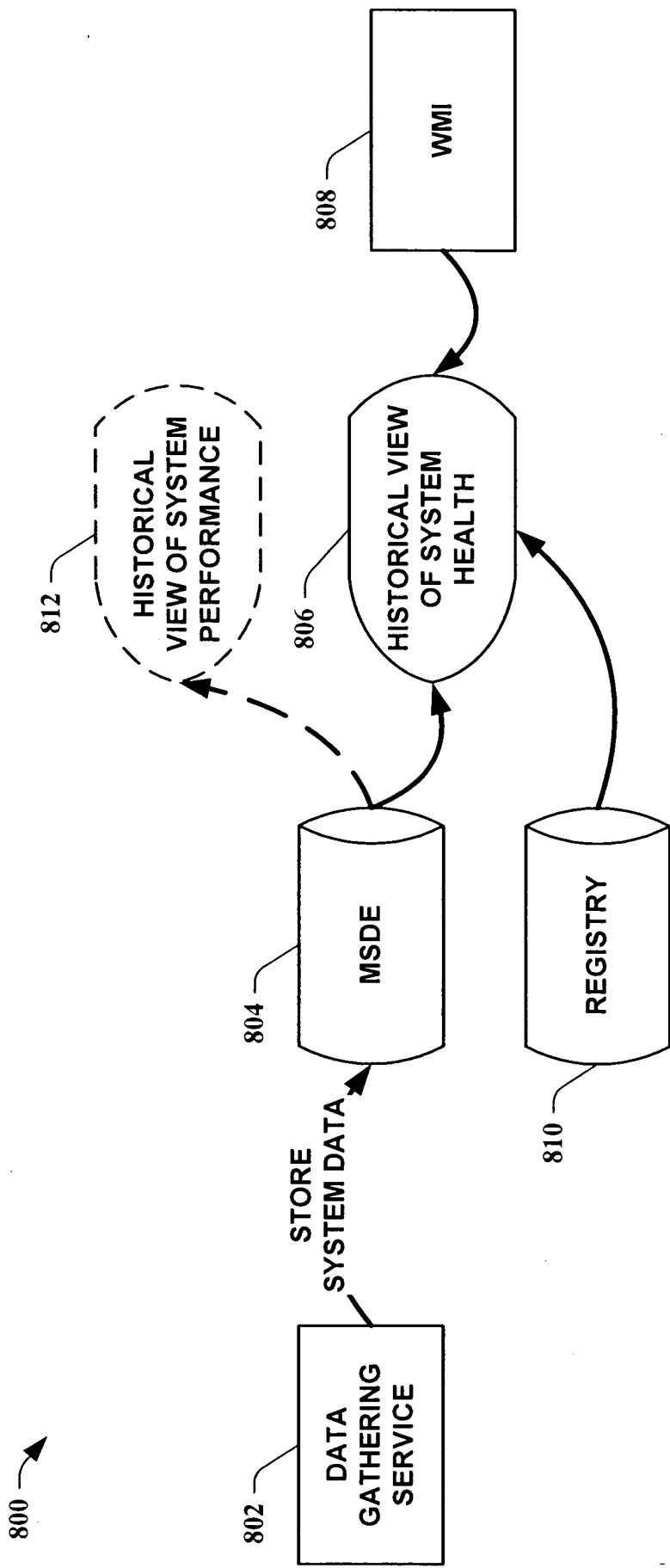


FIG. 8

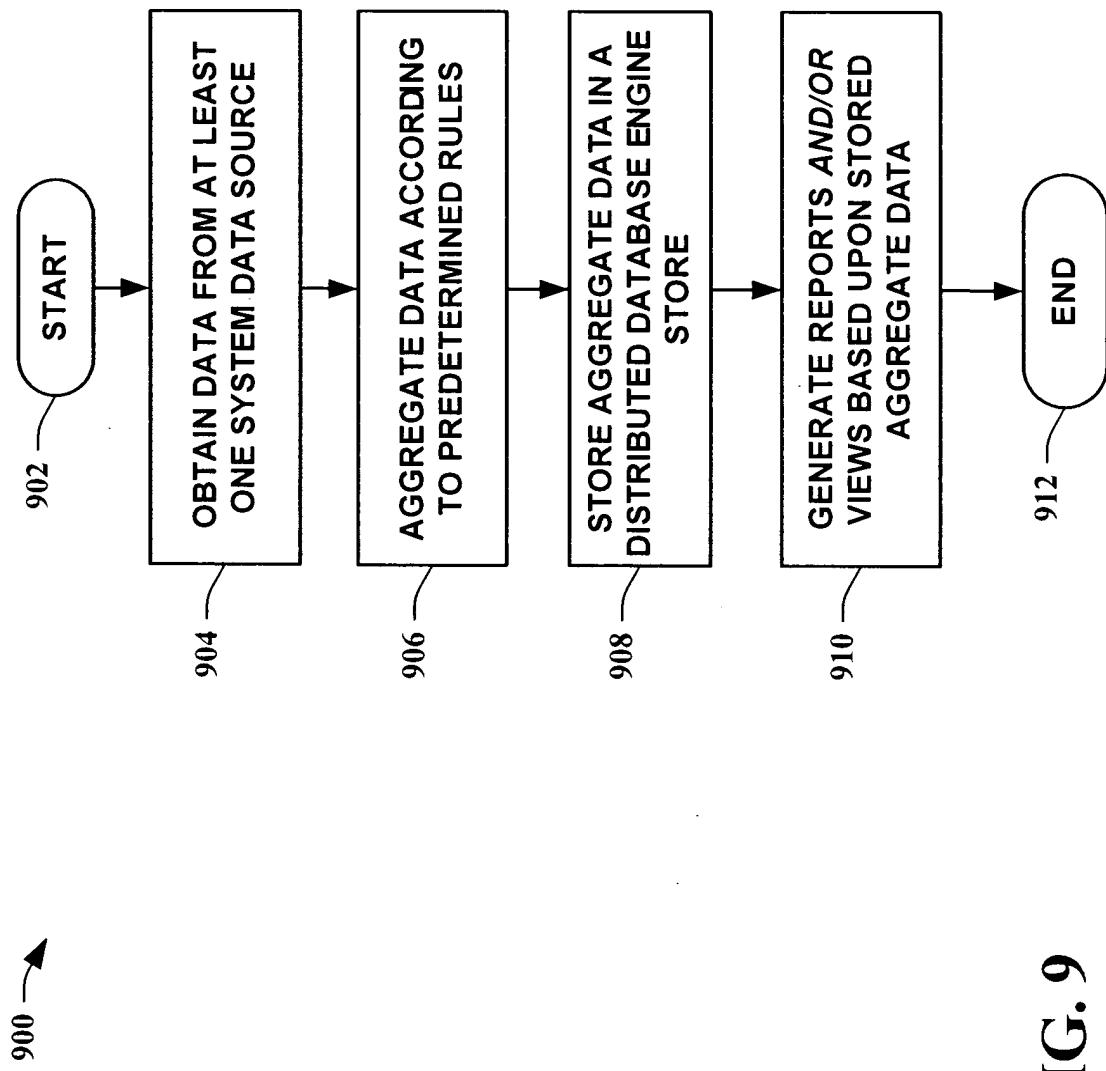


FIG. 9

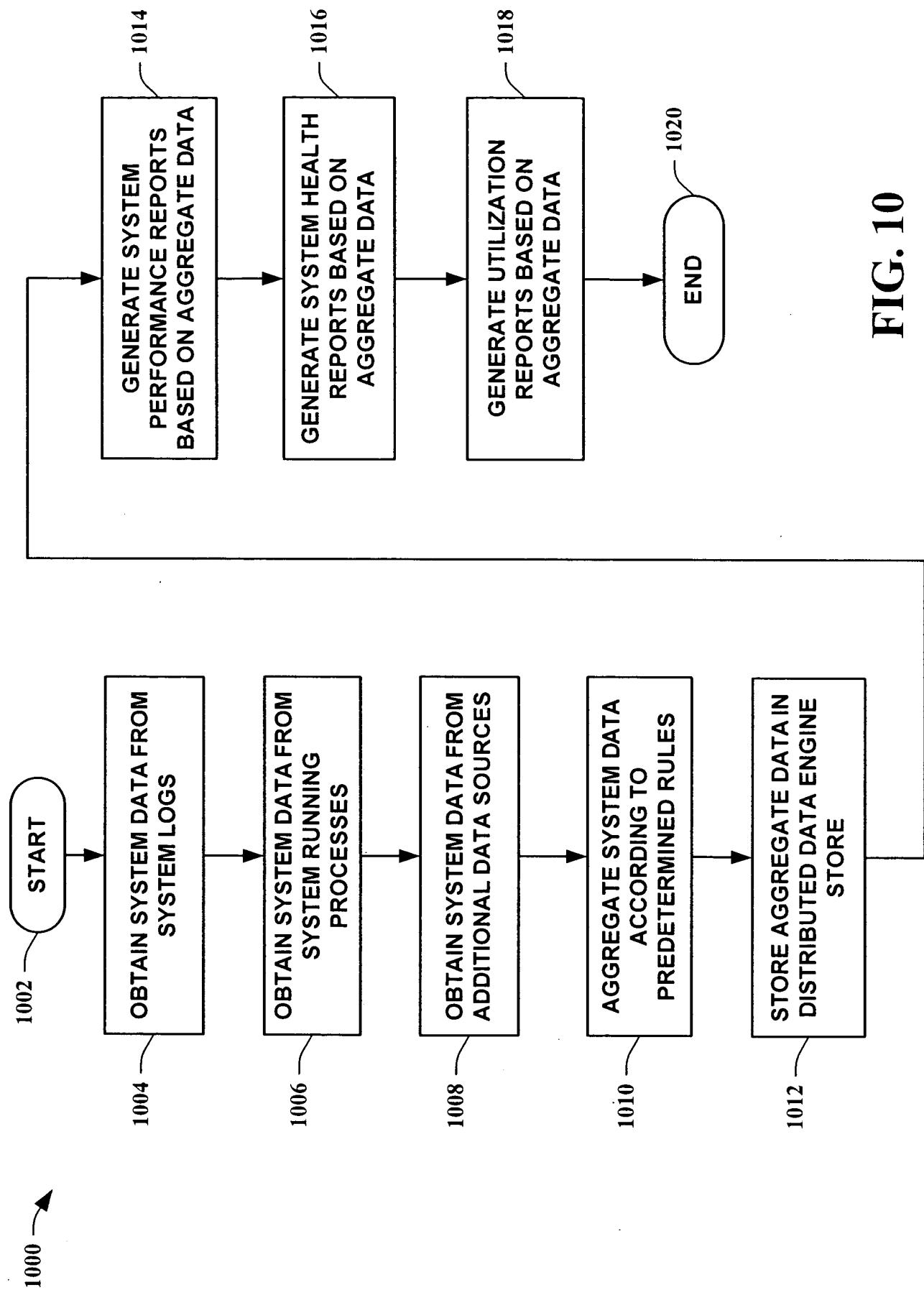
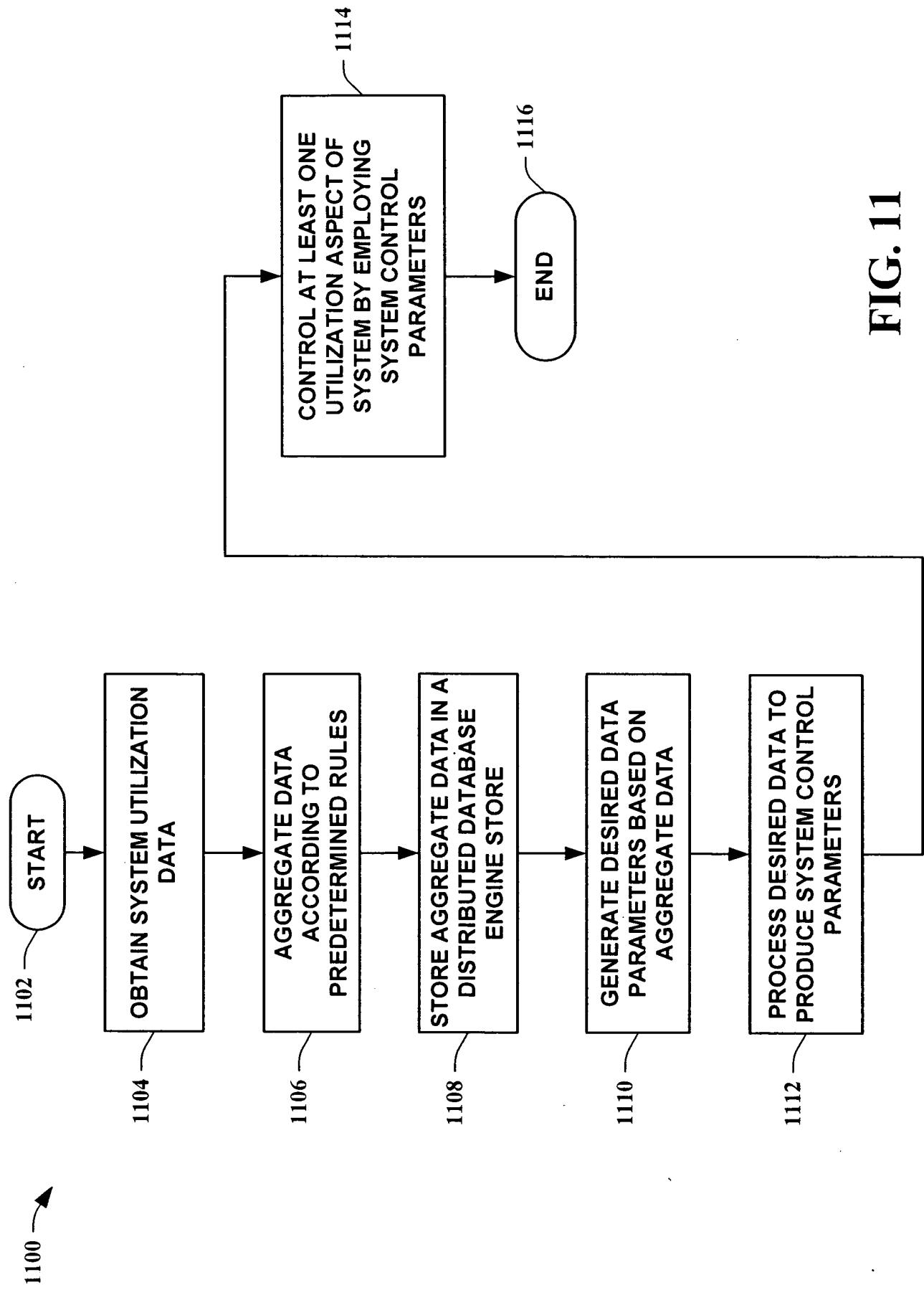


FIG. 10



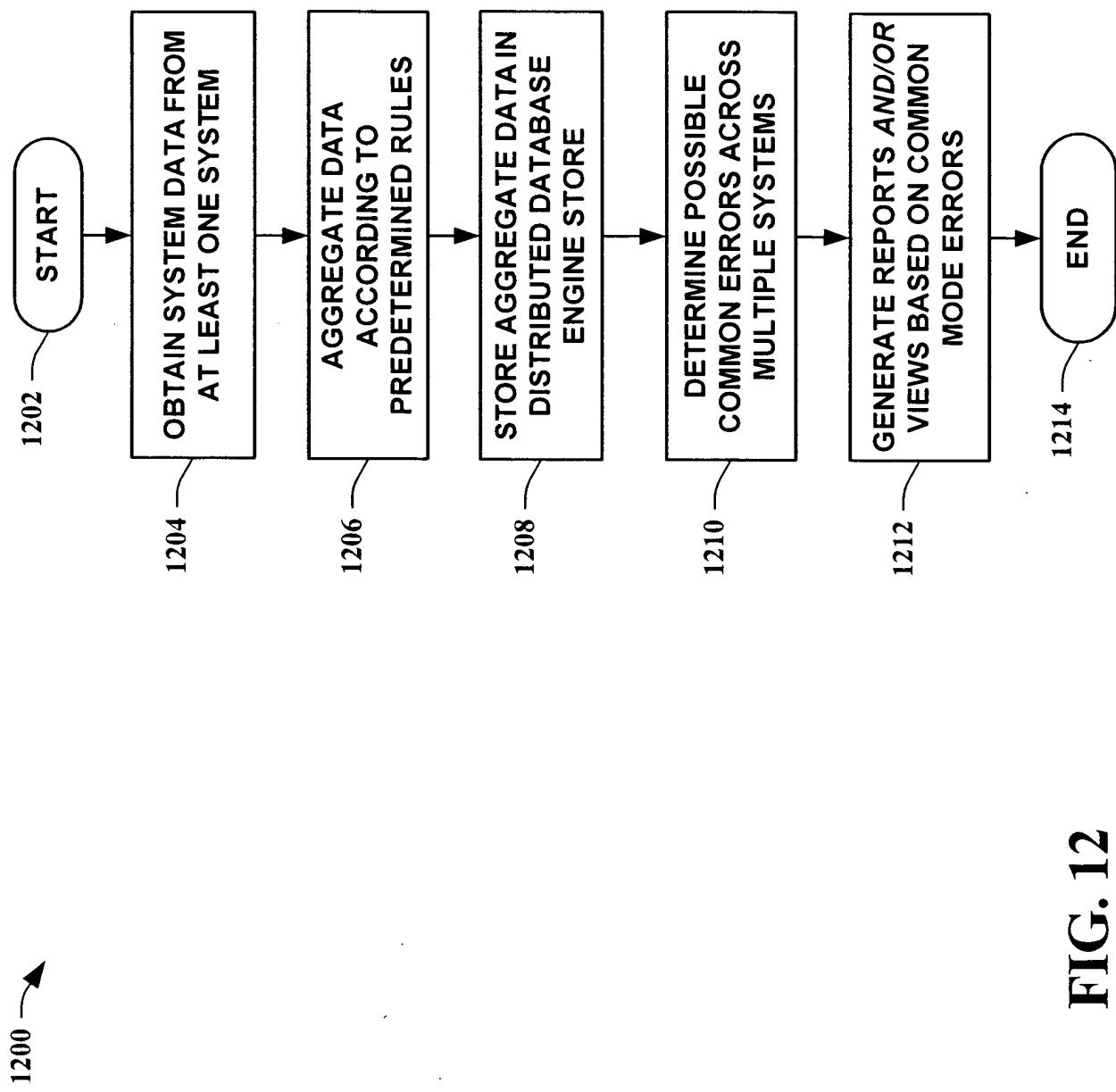
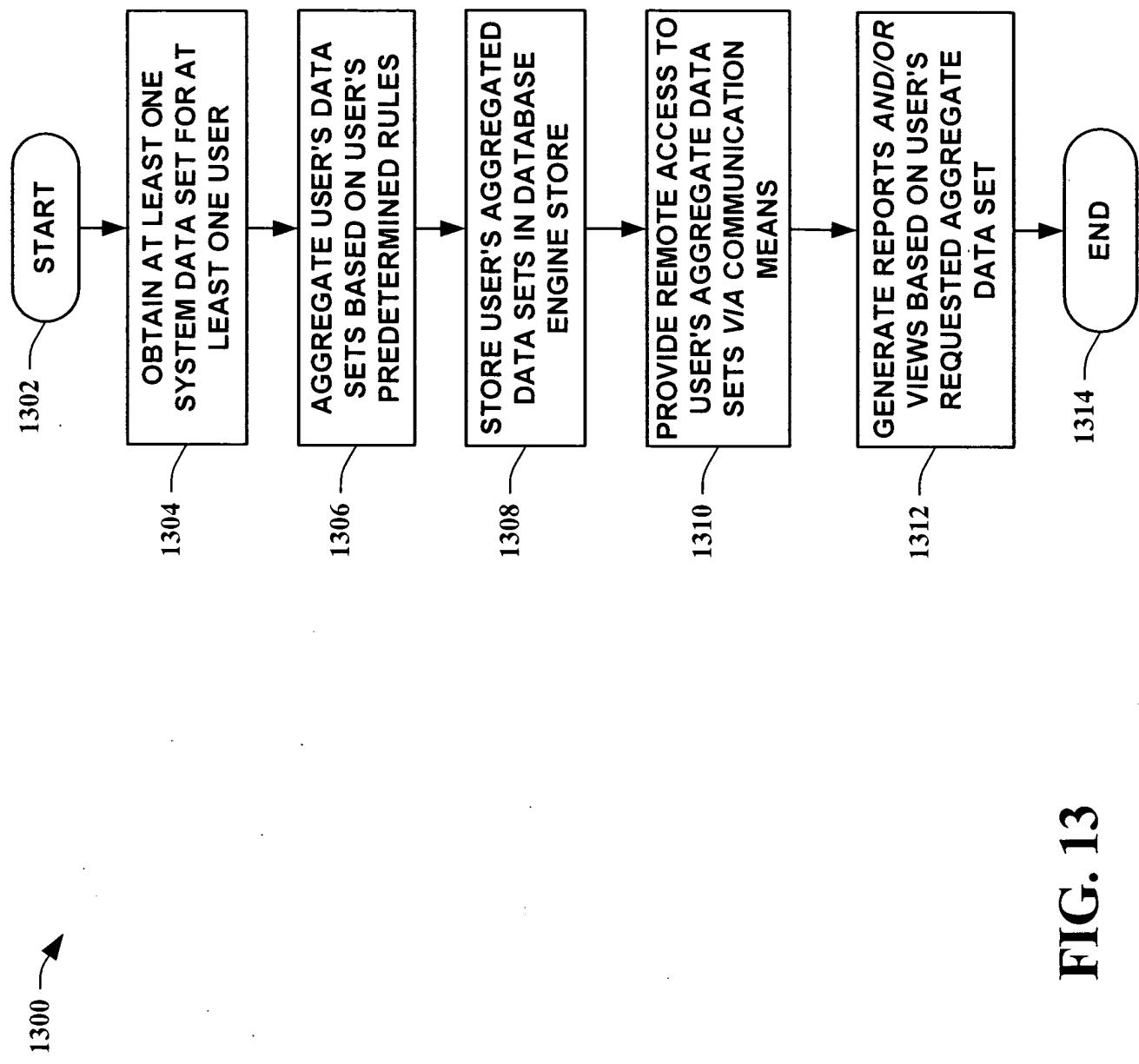


FIG. 12



1400 →

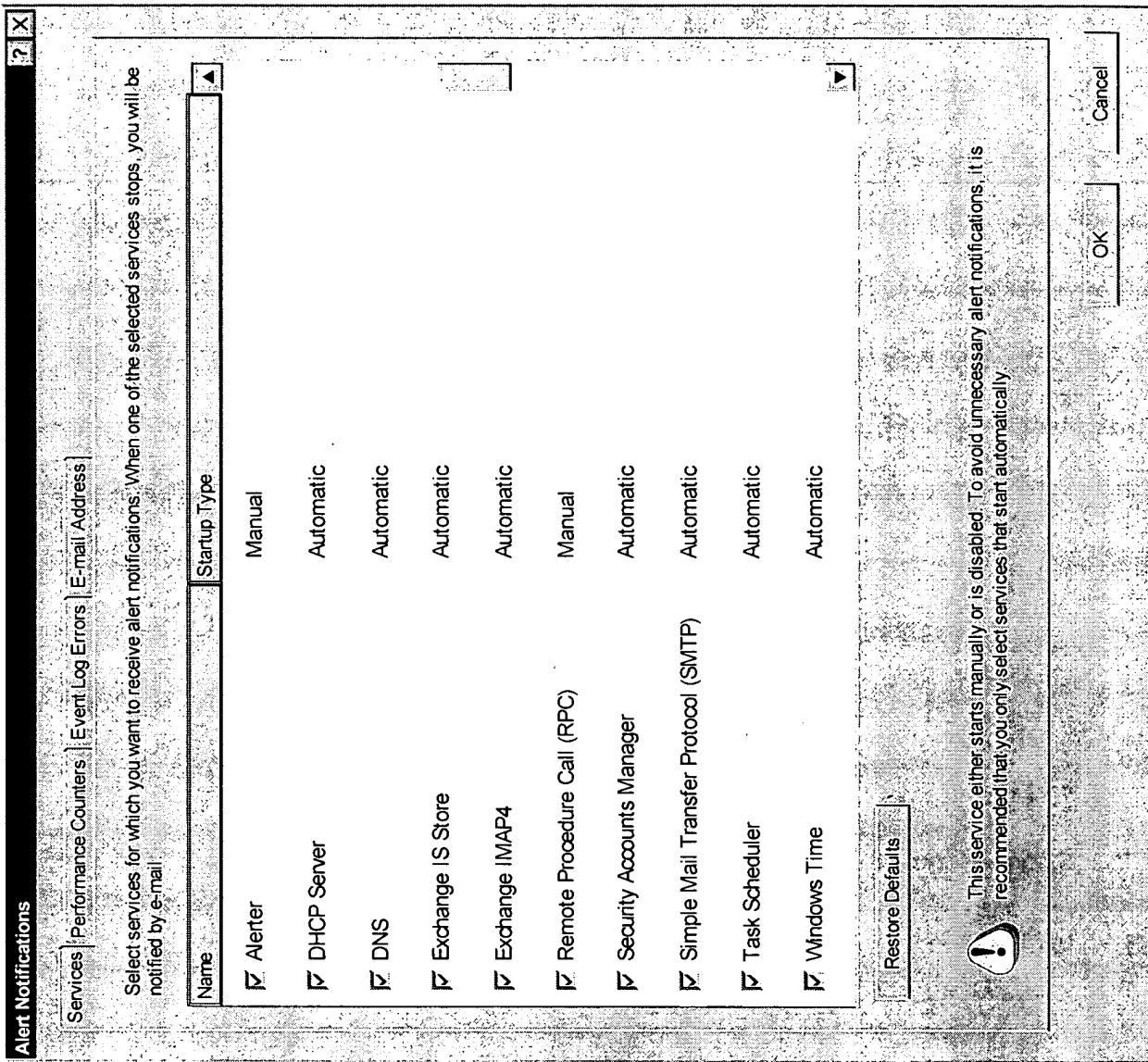


FIG. 14

1500 →

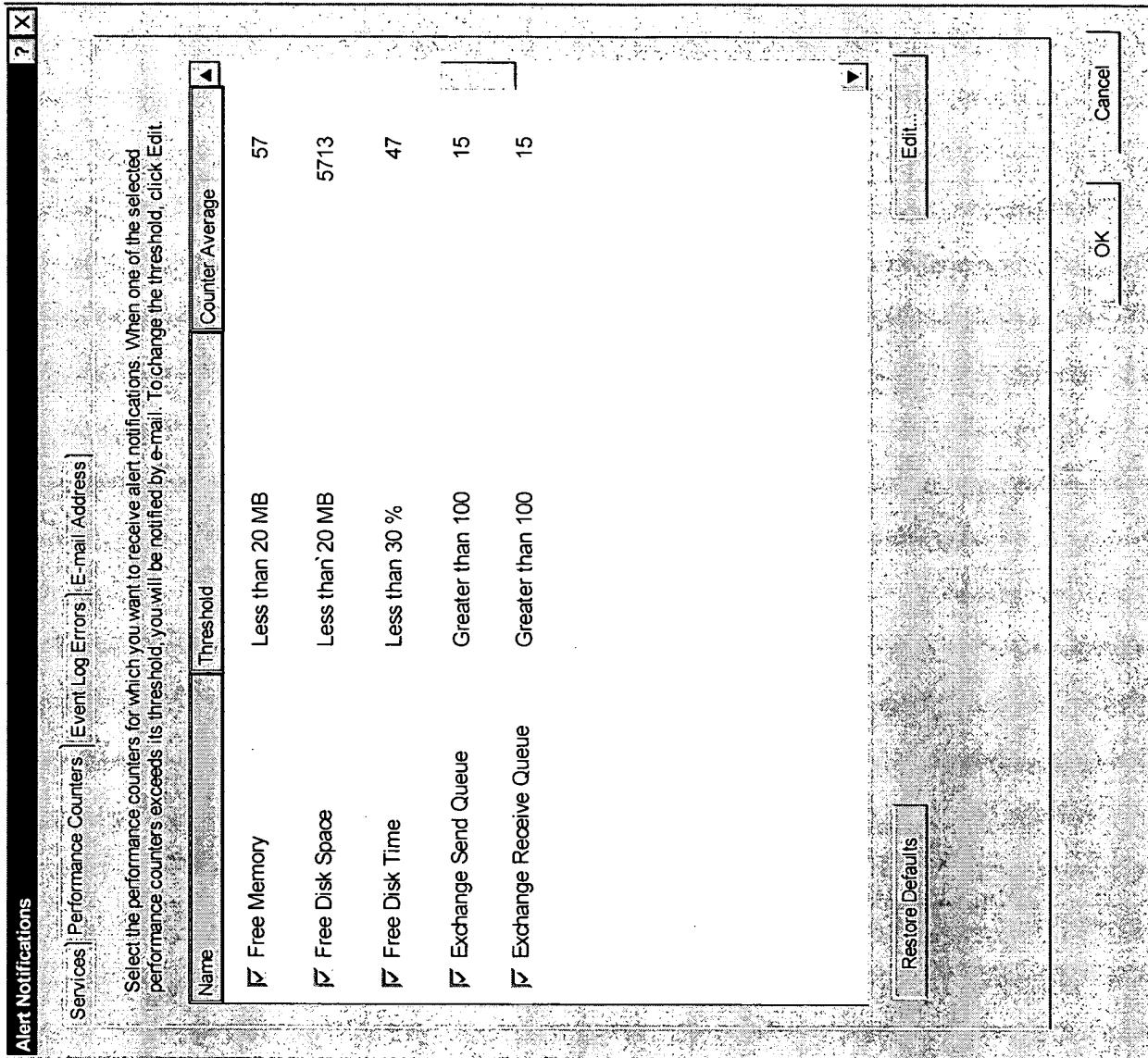
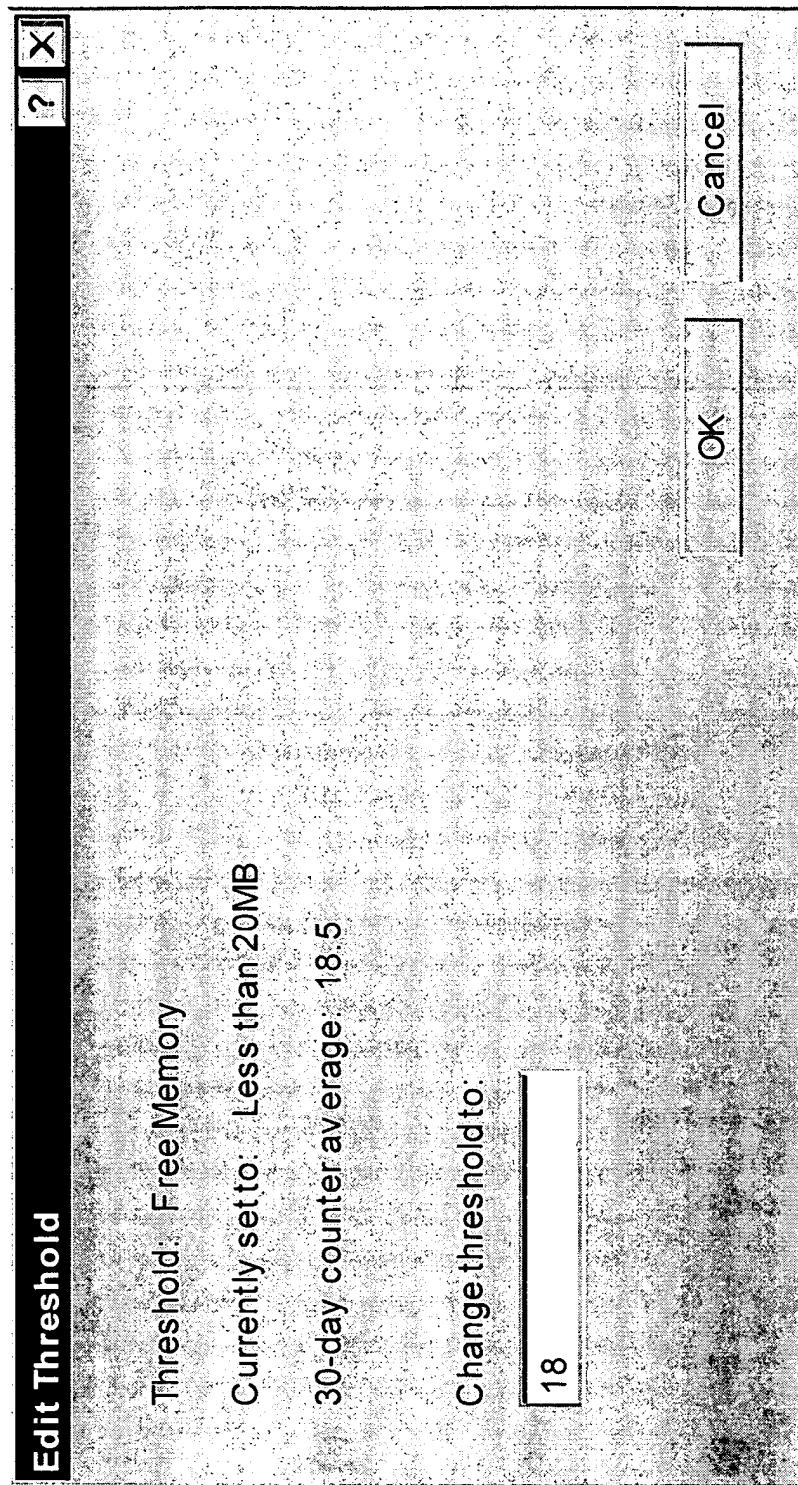
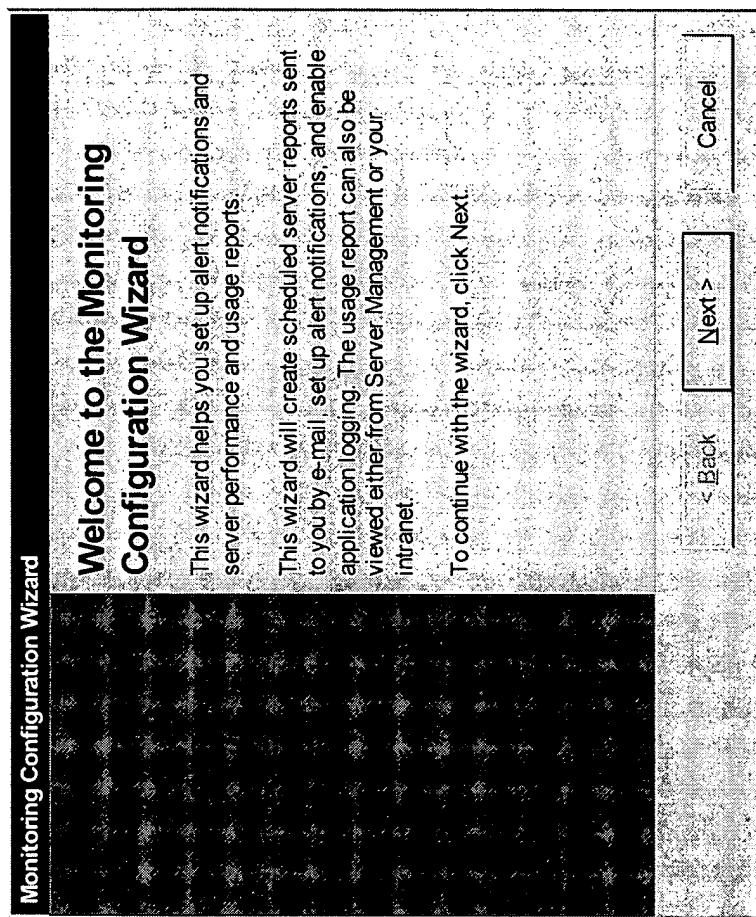


FIG. 15

FIG. 16





1700 →

FIG. 17

1800 →

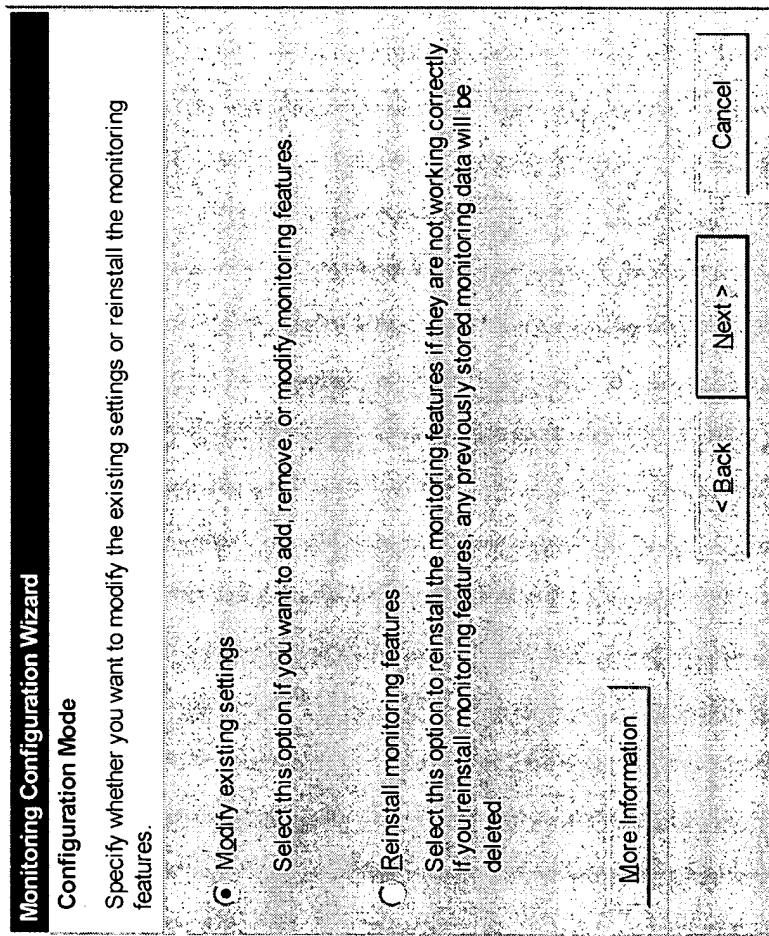


FIG. 18

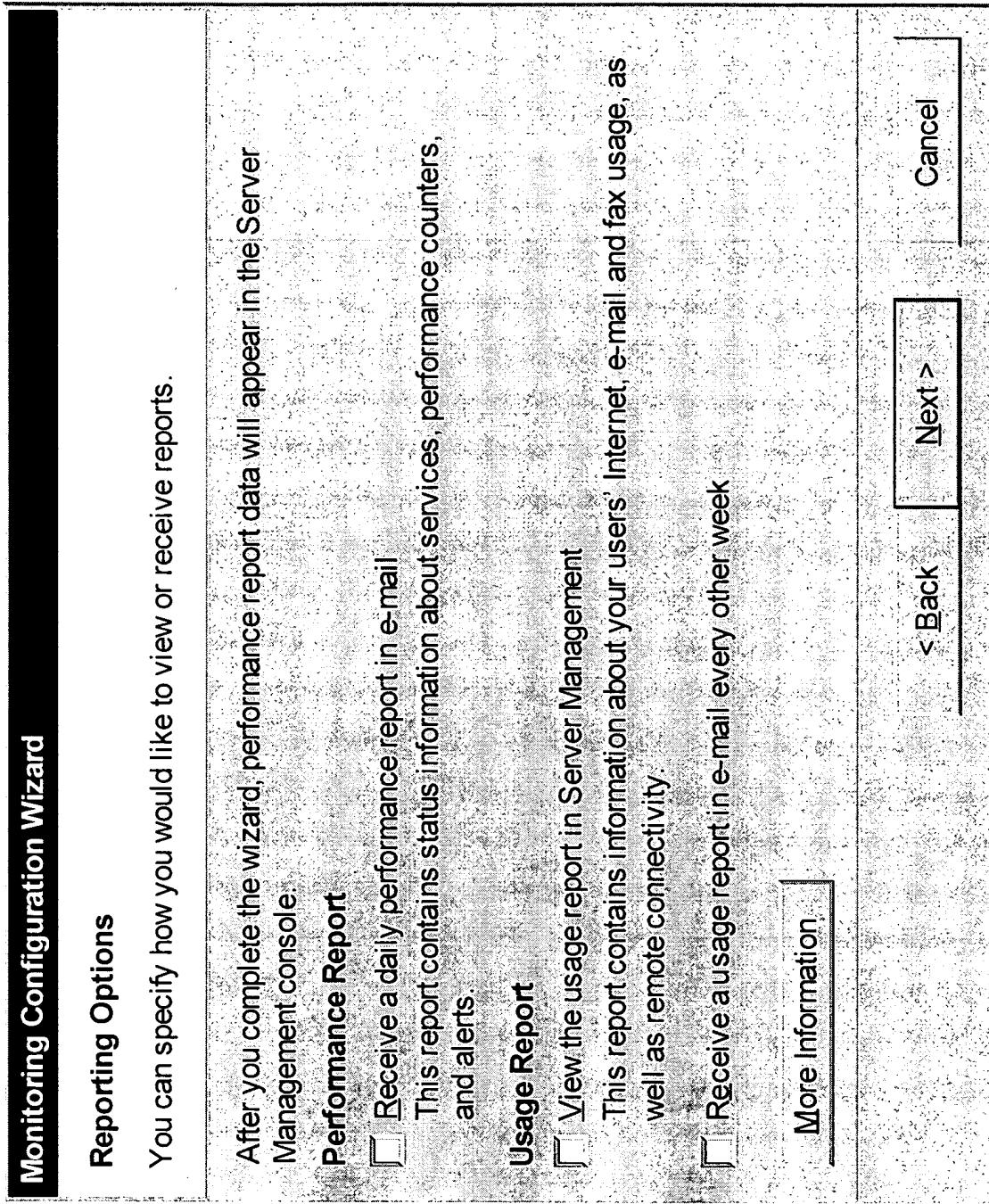


FIG. 19

2000 →

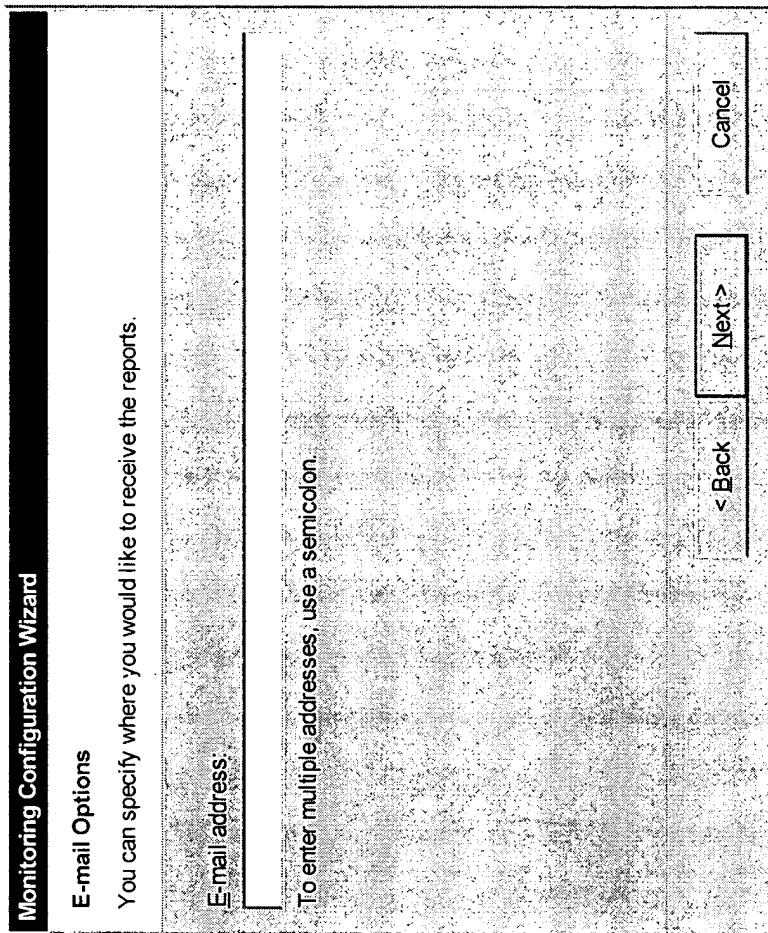


FIG. 20

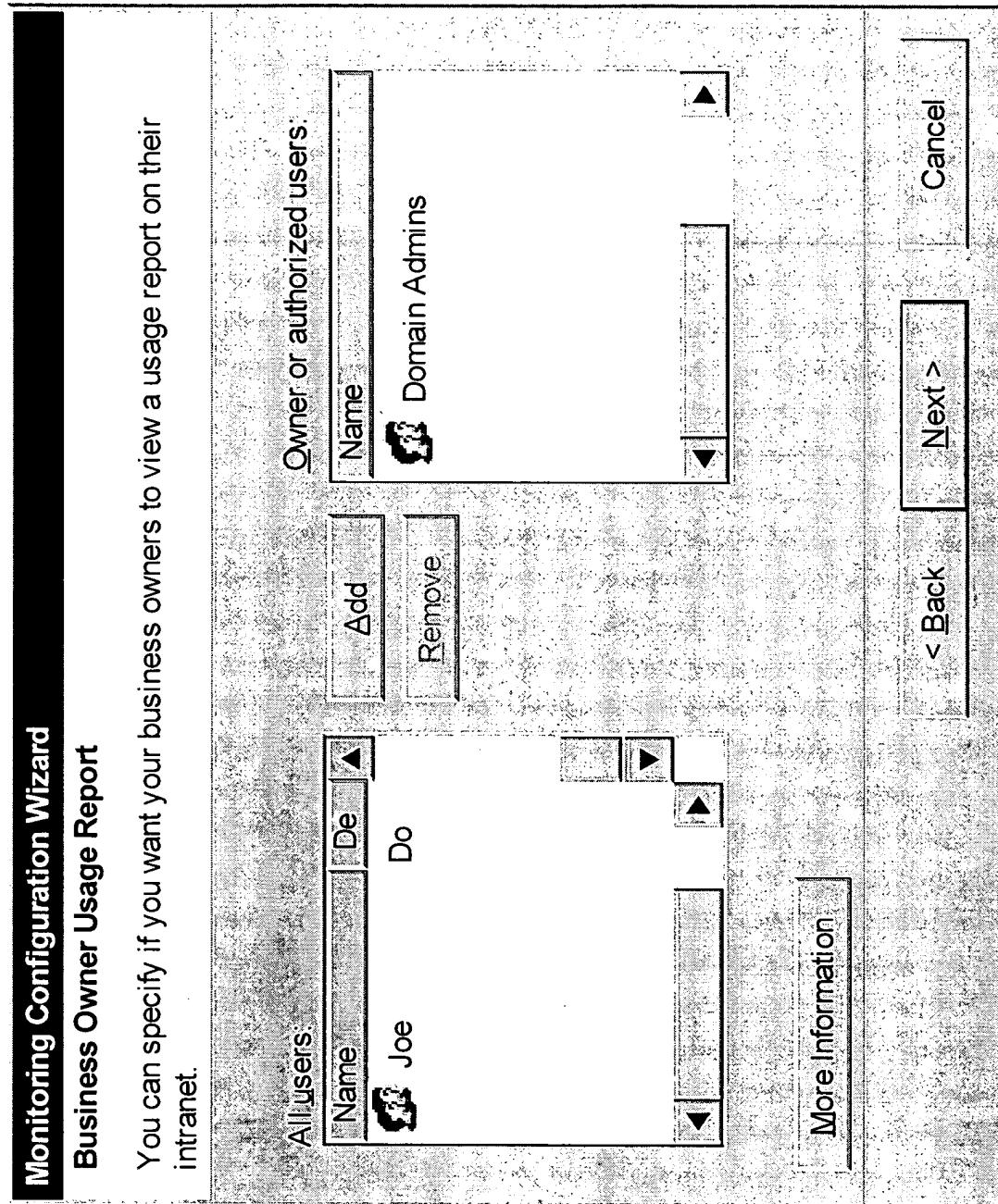


FIG. 21

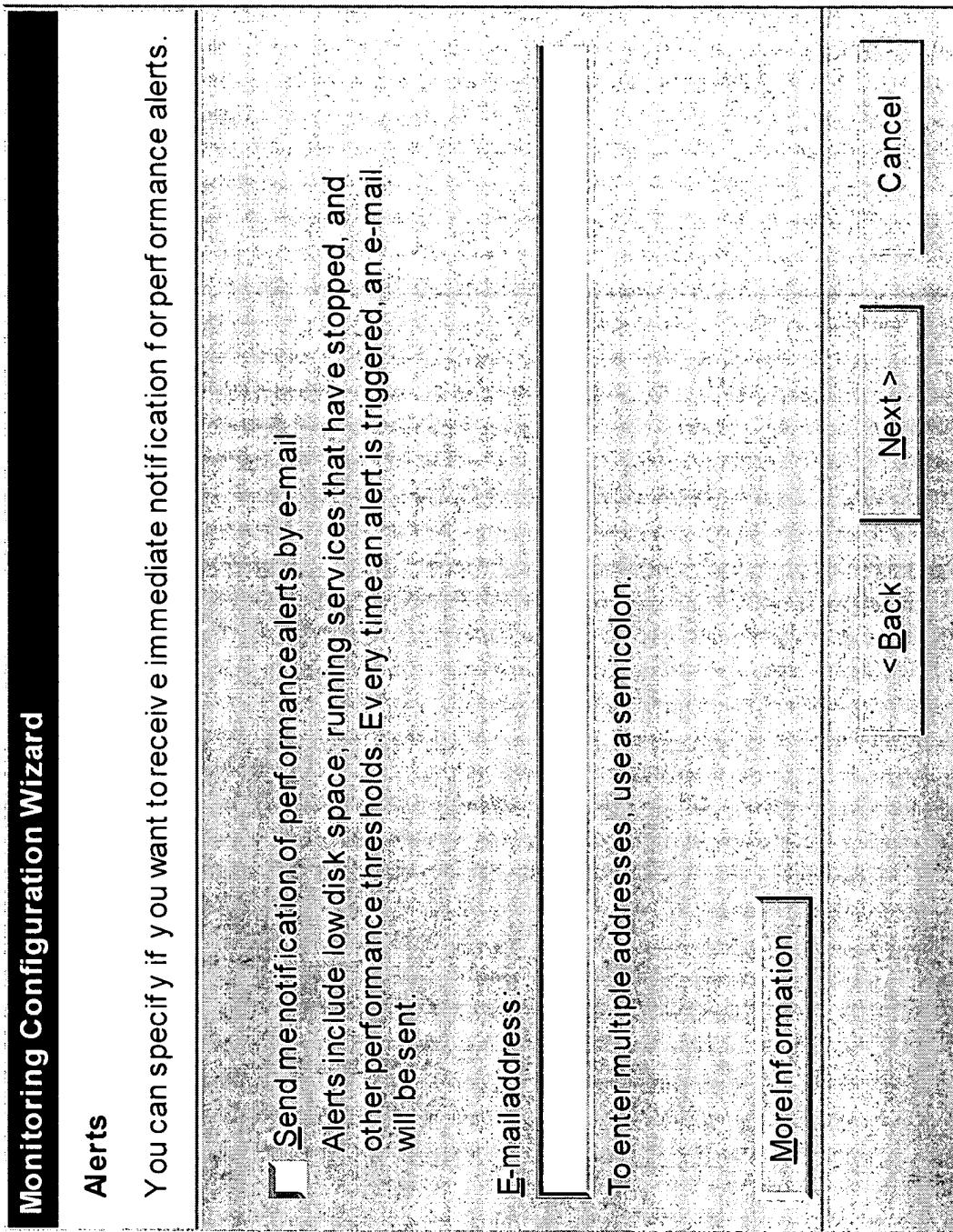


FIG. 22

FIG. 23

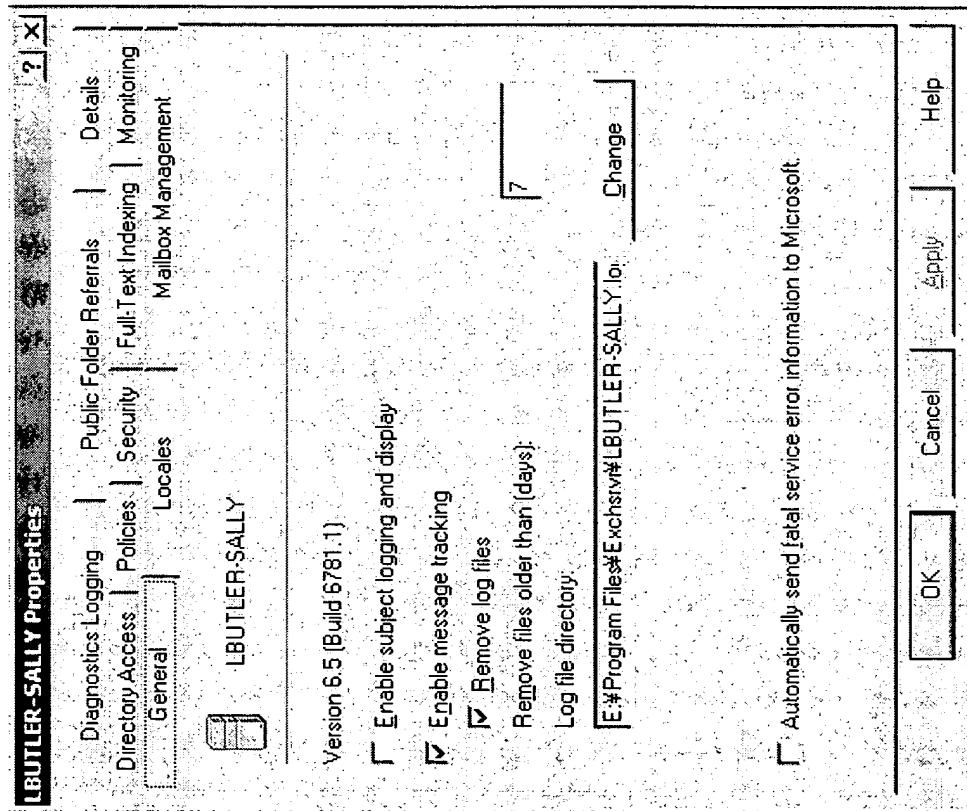


FIG. 24

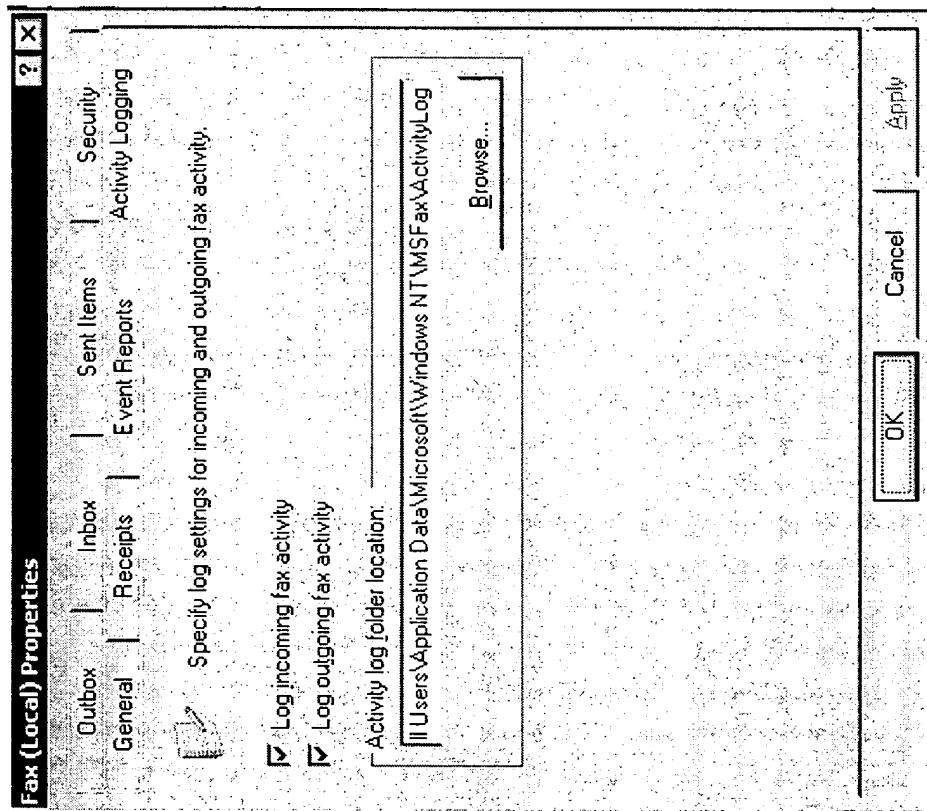


FIG. 25

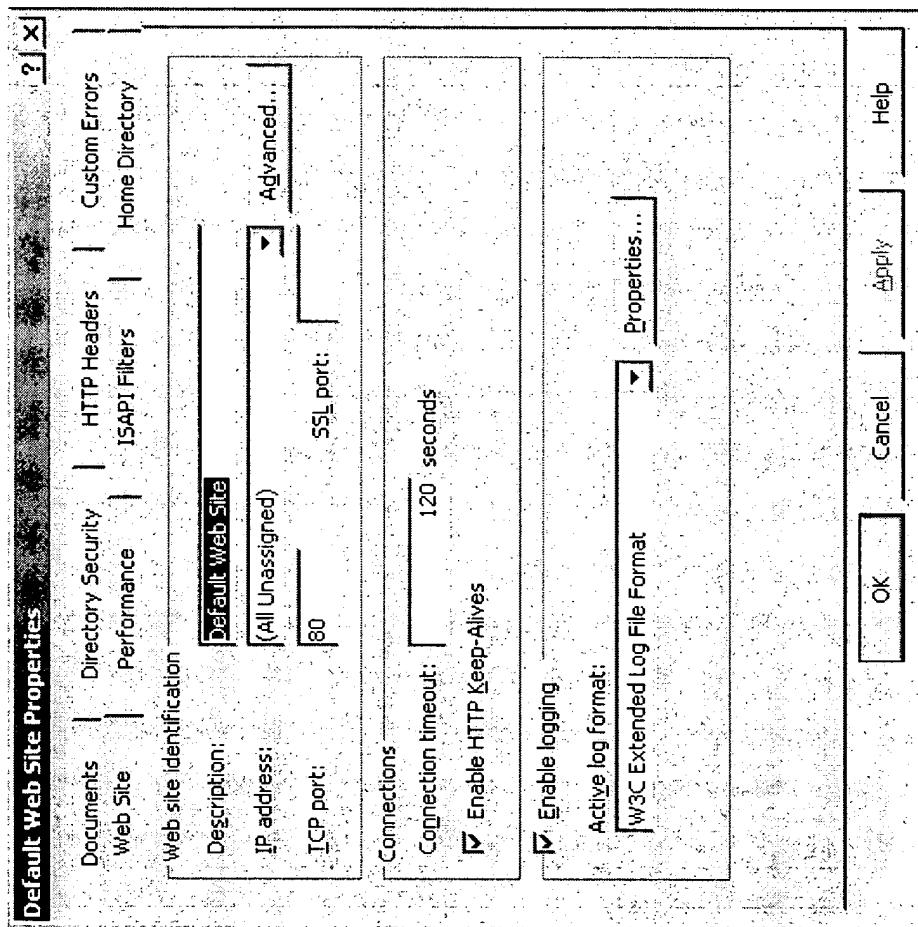
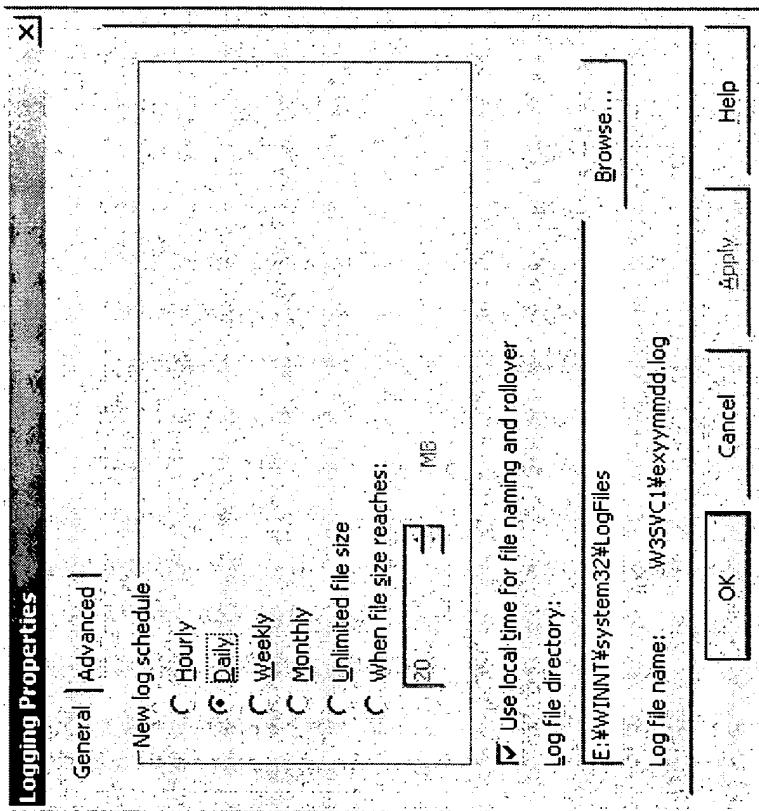


FIG. 26



2600 →

FIG. 27

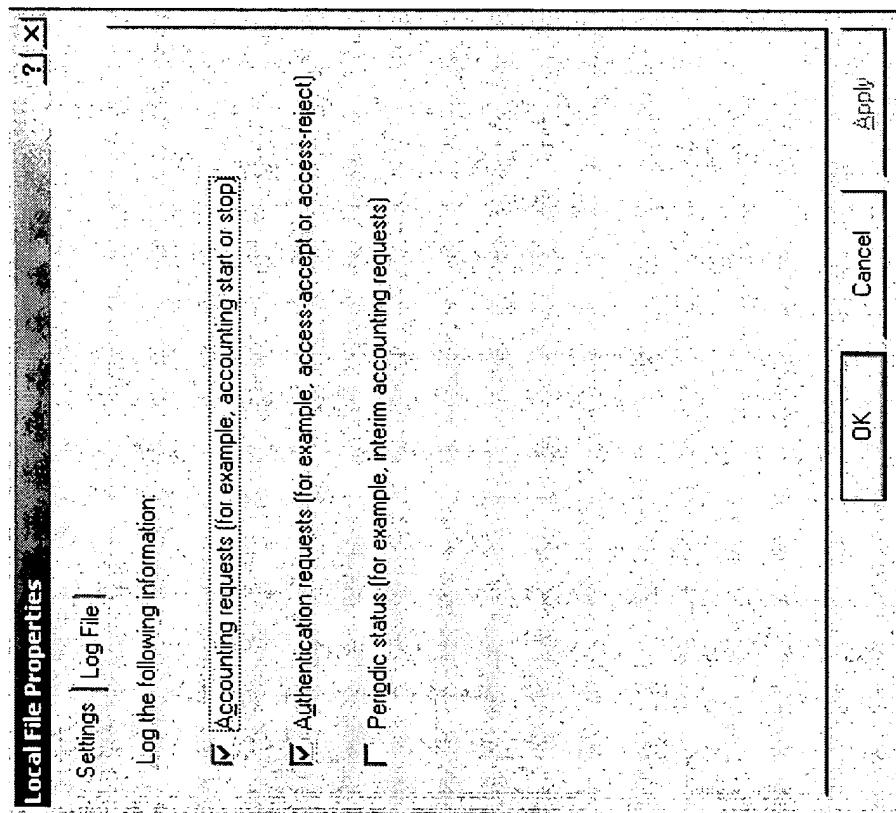


FIG. 28

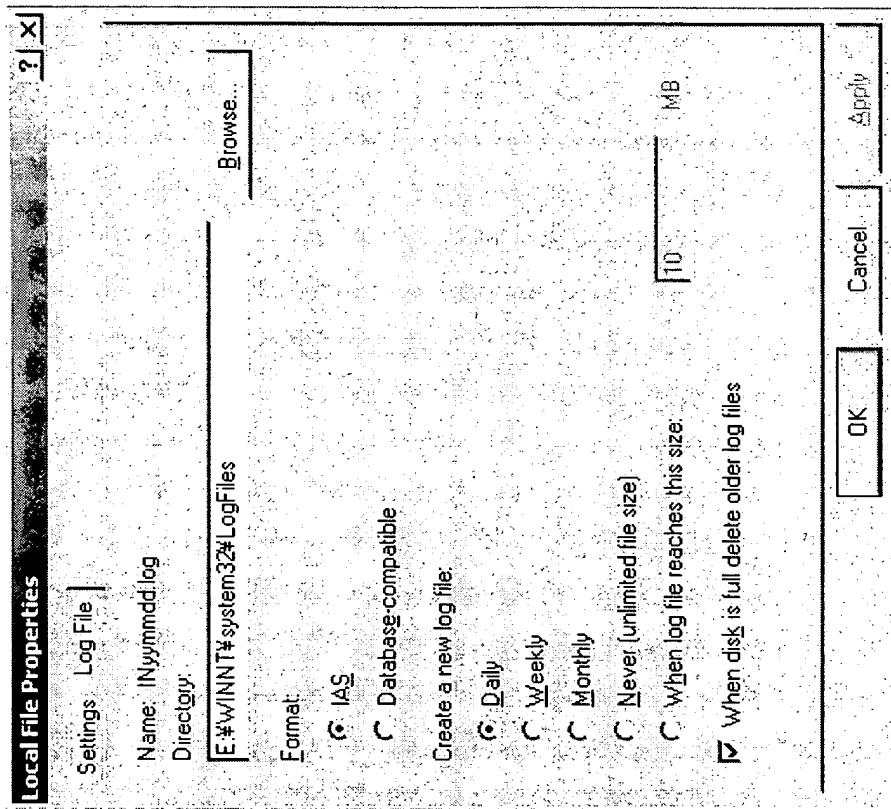


FIG. 29

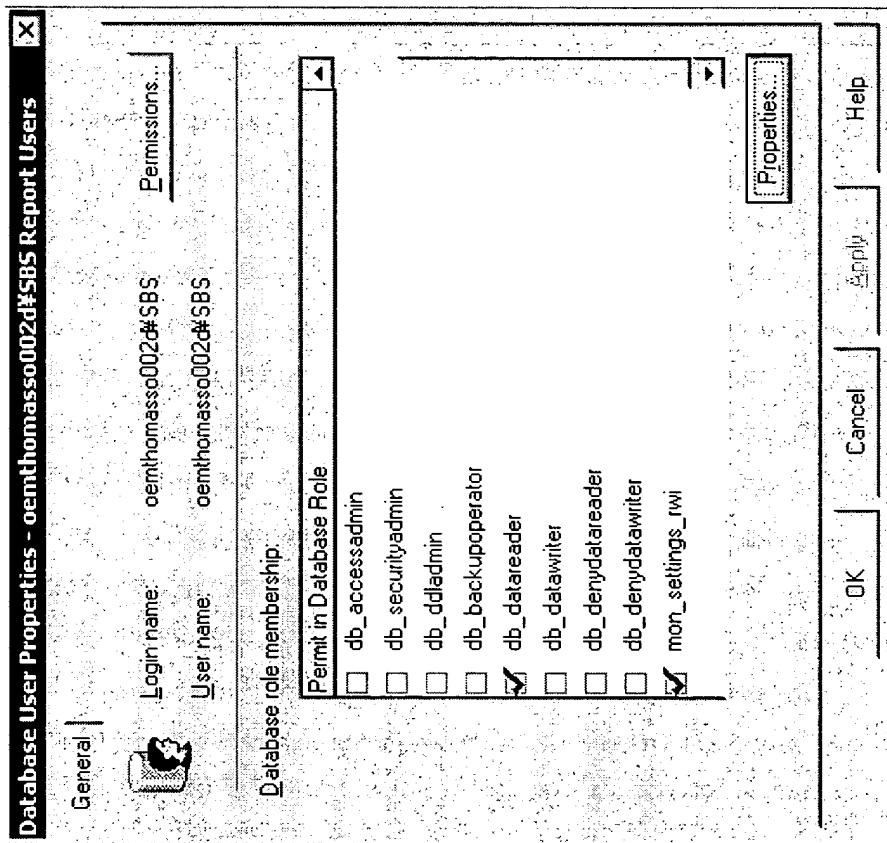
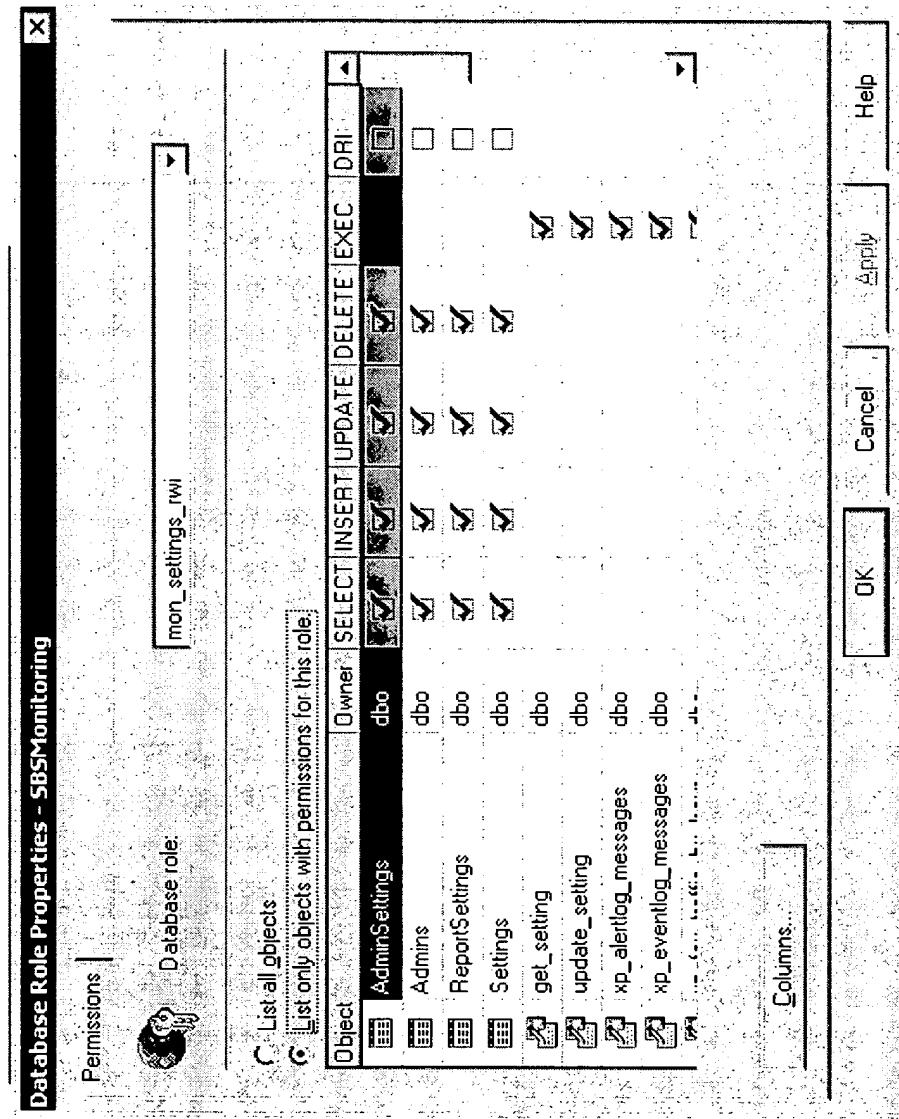


FIG. 30



3100 →

Create Your Small Business Server Activity Report

Show basic activity report (Web and e-mail)
 Show detailed activity report (Web, e-mail, remote connections and fax)

Time Range

From:

To:

FIG. 31

3200 →

E-mail Sent					
User Name	Internal E-mail	MB	External E-mail	MB	Total E-mail Sent
Derick Namgrob	150	3	150	16.2	300
John Howard	60	42.4	18	455.6	78
Company Total	210	45.4	168	471.8	378

E-mail Received					
User Name	Internal E-mail	MB	External E-mail	MB	Total E-mail Received
Derick Namgrob	25	3	75	16.2	100
John Howard	30	42.4	48	455.6	78
Company Total	55	45.4	123	471.8	178

Mailbox Size			
User Name	Starting Size (MB)	Ending Size (MB)	Rate of Change
Derick Namgrob	25	75	200%
John Howard	30	48	60%
Company Total	55	123	124%

FIG. 32

3300 →

Faxes Sent

To	Total Faxes	Average Size (Pages)	Average Time	Average Faxes Sent per Day
425.457.7771	32	2.3	00:01:34	1.1
425.452.2323	24	4.6	00:02:54	0.8
Company Total	56	3.4	00:02:01	1.9

Faxes Received

From	Total Faxes	Average Size (Pages)	Average Time	Average Faxes Received per Day
425.457.7771	32	2.3	00:01:34	1.1
425.452.2323	24	4.6	00:02:54	0.8
Company Total	56	3.4	00:02:01	1.9

Faxes Sent by User

To	Total Faxes	Average Size (Pages)	Average Time	Average Faxes Sent per Day
Sally Worker	32	2.3	00:01:34	1.1
Mary PowerUser	24	4.6	00:02:54	0.8
Company Total	56	3.4	00:02:01	1.9

Fax Traffic by Hour

Hour	Total Faxes	Average Faxes per Day
8:00 AM - 9:00 AM	5	0.2
9:00 AM - 10:00 AM	10	0.3
10:00 AM - 11:00 AM	10	0.3
11:00 AM - 12:00 PM	1	0.1
12:00 PM - 1:00 PM	20	0.7
1:00 PM - 2:00 PM	0	0.0
2:00 PM - 3:00 PM	0	0.0
3:00 PM - 4:00 PM	10	0.3
4:00 PM - 5:00 PM	0	0.0
Total from 8:00 AM - 5:00 PM	56	1.8

FIG. 33

FIG. 34

3400 →

Shared Document Usage by User		
User Name	Documents Accessed	Average Documents Accessed per Day
John Howard	24	0.8
Company Total	56	1.9

Shared Document Usage		
Document Name	Times Accessed	Average Access per Day
budget.xls	24	0.8
Company Total	56	1.9

3500 →

Web Activity by Computer

Computer Name	Total Active Hours	Average Active Hours per Day
Computer 01	300	10
Computer 02	155	5.2
Company Total	455	15.2

Web Traffic by Hour

Hour	Total Connections	Average Connections per Day
8:00 AM - 9:00 AM	200	6.7
9:00 AM - 10:00 AM	100	3.3
10:00 AM - 11:00 AM	50	1.7
11:00 AM - 12:00 PM	1	0.1
12:00 PM - 1:00 PM	100	3.3
1:00 PM - 2:00 PM	1	0.1
2:00 PM - 3:00 PM	1	0.1
3:00 PM - 4:00 PM	1	0.1
4:00 PM - 5:00 PM	1	0.1
Total from 8:00 AM - 5:00 PM	455	15.2

FIG. 35

3600 →

Outlook Web Access Activity by User		
User Name	Visits	Average Visits per Day
Derick Nangrebe	30	1
John Howard	15	0.5
Company Total	45	1.5

Outlook Web Access Usage by Hour		
Hour	Total Visits	Average Visits per Day
8:00 AM - 9:00 AM	20	0.6
9:00 AM - 10:00 AM	10	0.3
10:00 AM - 11:00 AM	0	0
11:00 AM - 12:00 PM	0	0
12:00 PM - 1:00 PM	0	0
1:00 PM - 2:00 PM	0	0
2:00 PM - 3:00 PM	0	0
3:00 PM - 4:00 PM	0	0
4:00 PM - 5:00 PM	15	0.5
Total from 8:00 AM - 5:00 PM	45	1.5

FIG. 36

Remote Connection Activity by User

User Name	Total Connections	Average Time	Average Connections per Day
Alan Billharz	3	02:34:56	0.2
Alex Hinrichs	2	00:01:22	0.1
Alp Onalan	2	00:07:49	0.1
Charles Anthe	4	00:05:17	0.3
Company Total	56	00:19:13	3.7

Remote Connection Activity by Hour

Hour	Total Connections	Average Connections per Day
8:00 AM - 9:00 AM	20	0.6
9:00 AM - 10:00 AM	10	0.3
10:00 AM - 11:00 AM	0	0
11:00 AM - 12:00 PM	0	0
12:00 PM - 1:00 PM	0	0
1:00 PM - 2:00 PM	0	0
2:00 PM - 3:00 PM	0	0
3:00 PM - 4:00 PM	0	0
4:00 PM - 5:00 PM	15	0.5
Total from 8:00 AM - 5:00 PM	45	1.5

FIG. 37

3800 →

CartManOrg Remote Web Workplace

File Edit View Favorites Tools Help

Back × 2 Search Favorites Media Favorites

Address https://10.199.5.64/Remote/default.aspx

PageRank 33 blocked Autofill Options

Search Web

Go Links

CartManOrg Remote Web Workplace

Log Off Main Menu

Extended Server Usage Report for CartManOrg

From 11/5/2003 to 11/18/2003 (14 days)

Definitions

Create New Report

Web Activity by Computer

Computer Name	Total Active Hours	Average Active Hours per Day
adrsbs3	1.1	0.1
192.168.16.20	0.1	0.0
Company Total	1.2	0.1

Web Traffic by Hour

Hour	Total Connections	Average Connections per Day
12:00 AM - 1:00 AM	0	0.0
1:00 AM - 2:00 AM	0	0.0
2:00 AM - 3:00 AM	0	0.0
3:00 AM - 4:00 AM	0	0.0
4:00 AM - 5:00 AM	0	0.0

FIG. 38

Server Management

File Action View Favorites Window Help

Home Page Monitor Small Business Server

Standard Management

- To Do List
- Information Center
- Internal Web Site
- Fax (Local)
- Monitoring and Reporting
- Internet and E-mail
- Shares (Local)
- Backup
- Licensing
- Users
- Client Computers
- Server Computers
- Printers
- Distribution Groups
- Security Groups
- User Templates
- Advanced Management

Home View Performance Report Set Up Monitoring Reports and Alerts Change Server Status Report Settings Refresh More Information

Extended Server Usage Report for CartManOrg From 11/5/2003 to 11/18/2003 (14 days)

Create New Report

Definitions

Web Activity by Computer

Computer Name	Total Active Hours	Average Active Hours per Day
address3	1.1	0.1
192.168.16.20	0.1	0.0
Company Total	1.2	0.1

Web Traffic by Hour

Hour	Total Connections	Average Connections per Day
12:00 AM - 1:00 AM	0	0.0
1:00 AM - 2:00 AM	0	0.0
2:00 AM - 3:00 AM	0	0.0
3:00 AM - 4:00 AM	0	0.0
4:00 AM - 5:00 AM	0	0.0
5:00 AM - 6:00 AM	0	0.0
6:00 AM - 7:00 AM	0	0.0
7:00 AM - 8:00 AM	0	0.0
8:00 AM - 9:00 AM	0	0.0
9:00 AM - 10:00 AM	0	0.0
10:00 AM - 11:00 AM	6	0.4
11:00 AM - 12:00 PM	1	0.1
12:00 PM - 1:00 PM	0	0.0
1:00 PM - 2:00 PM	1	0.1
2:00 PM - 3:00 PM	77	5.5
3:00 PM - 4:00 PM	0	0.0
4:00 PM - 5:00 PM	1	0.1

FIG. 39

4000 →

Server Specifications

Operating System: Windows .NET Server 2003 Service Pack 1

Processor: Intel(R) Pentium(R) III processor

Frequency: 498 MHz

Amount of RAM: 512 MB

Summary for *ServerName*

Server has been running: 8 days and 12 hours

Server Specifications [Details](#)

Performance Summary [Details](#)

Top Processes [Details](#)

Backup: failed [Details](#)

Auto-started Services Not Running: 1

Critical Alerts: 12 [Details](#)

Critical Errors in the Event Logs: 18 [Details](#)

FIG. 40

4100 →

Performance Summary			
Performance Counters	Today	Last Month	Rate of Growth
Memory in use	220 MB	210 MB	2%
Free disk space (C:)	1,262 MB	1,262 MB	4%
Free disk space (D:)	26,999 MB	26,999 MB	3%
Free disk space (E:)	15,000 MB	15,000 MB	2%
Busy disk time (0 C: D: E:)	45%	45%	20%
CPU use (0)	22%	11%	100%

FIG. 41

4200 →

Top 5 Processes by Memory Usage	
Process Name - ID	Memory Usage
lsass - 528	225 MB
STORE - 2664	178 MB
sqlservr - 2080	88 MB
inetinfo - 1608	70 MB
services - 516	41 MB

Top 5 Processes by CPU Usage	
Process Name - ID	CPU Time
lsass - 528	16.0 %
STORE - 2664	12.7 %
sqlservr - 2080	6.3 %
inetinfo - 1608	5.0 %
services - 516	2.9 %

FIG. 42

4300 →

Auto-started Services Not Running	
Service Name	
Microsoft Exchange IMAP4	
Microsoft Exchange Information Store	
Microsoft Exchange MTA Stacks	
Microsoft Exchange POP3	
Microsoft Exchange Routing Engine	
④ Total auto-started services not running: 5	
In normal conditions, these services should be running. For details, it is recommended that you review errors in the Event log related to the service.	

FIG. 43

Critical Alerts

Issue	Last Occurrence	Total Occurrences
③ Low Memory	6/16/2002, 05:59 AM	5

Low available memory may significantly decrease server performance and prevent applications from running properly.

Recommended State At least 20 MB
Current State 5.7 MB

Issue	Last Occurrence	Total Occurrences
③ Low Free Disk space	6/16/2002, 02:59 AM	3

Low free disk space may significantly decrease server performance and prevent applications from running properly.

Recommended State At least 20 MB
Current State 5.7 MB

Critical Errors in Application Log

Source	Event ID	Last Occurrence	Total Occurrences
③ Microsoft Fax	32012	6/16/2002, 02:59 AM	79*

The attempt to send the fax failed. There was no answer. This fax will not be sent, because the maximum number of retries has been exhausted. Sender: name; Billing code: password; Sender company: company.
Sender dept: Department; Recipient name: ;
Recipient number: 7743948. Device name: Courier V.Everything EXT PnP (v90-x2).

Source	Event ID	Last Occurrence	Total Occurrences
③ MS Exchange SA	9175	6/16/2002, 03:59 AM	54*

The attempt to send the fax failed. There was no answer. This fax will not be sent, because the maximum number of retries has been exhausted. Sender: name; Billing code: password; Sender company: company.
Sender dept: Department; Recipient name: ;
Recipient number: 7743948. Device name: Courier V.Everything EXT PnP (v90-x2).

FIG. 44

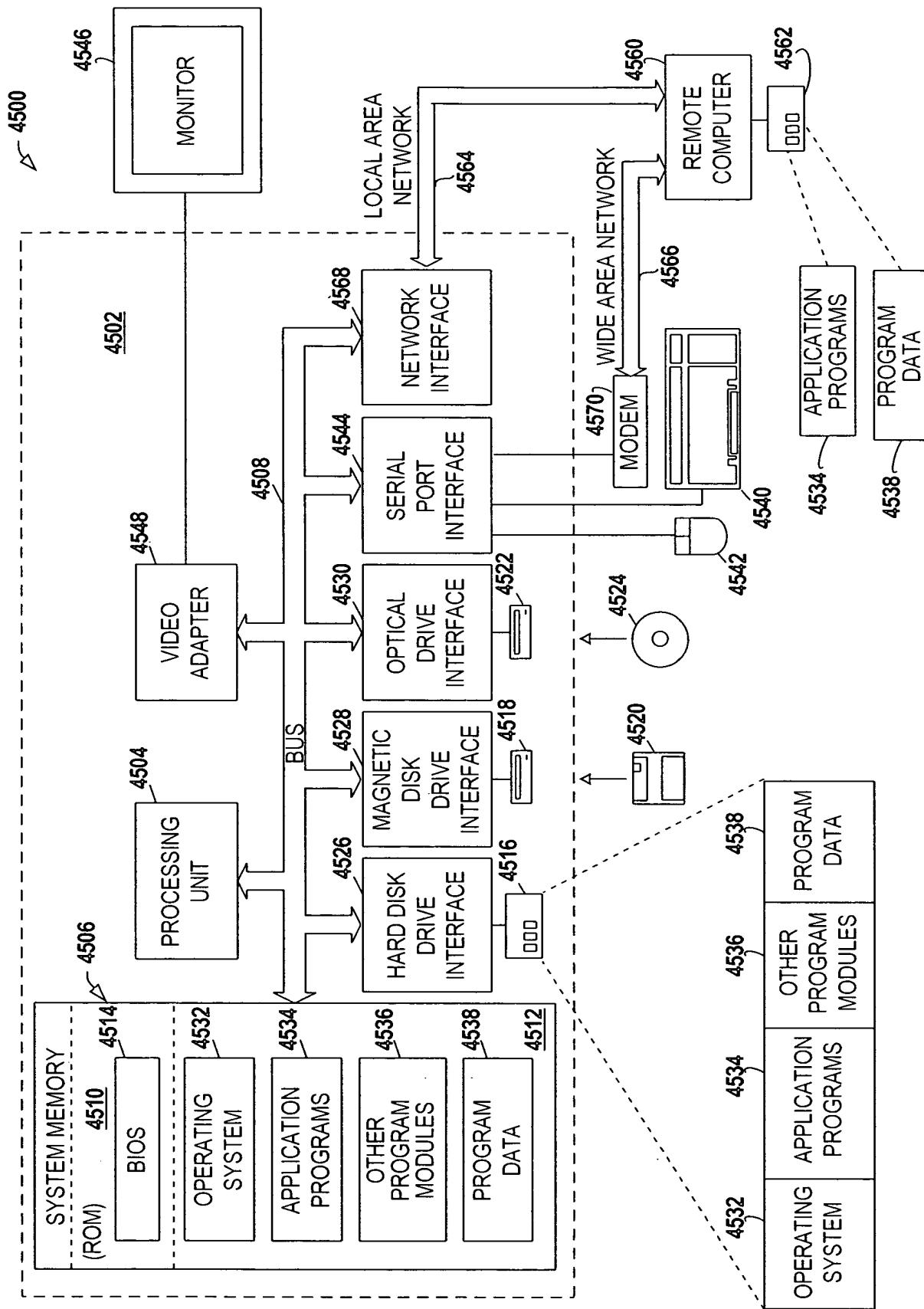


FIG. 45

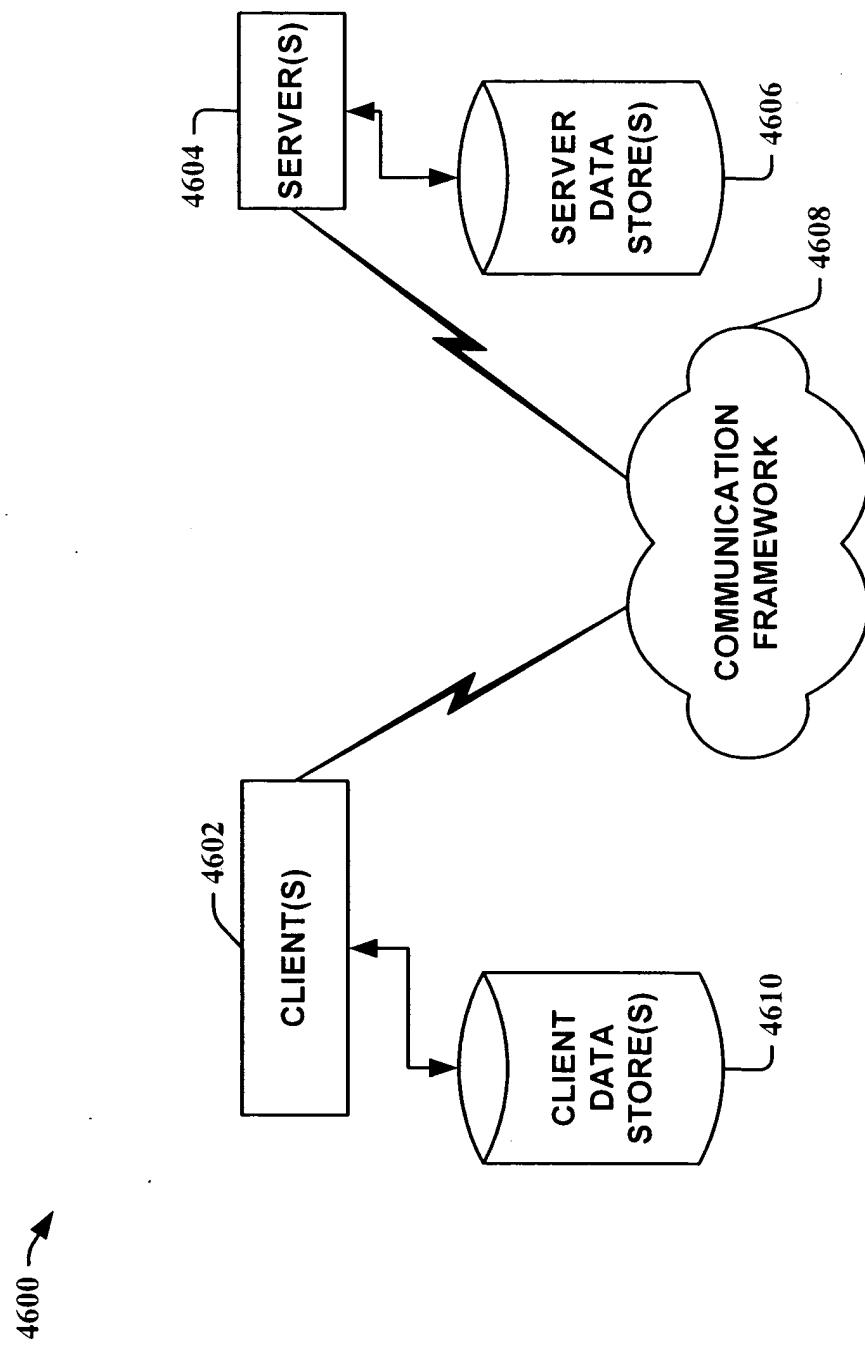


FIG. 46